

COLLECTIVE AGREEMENT 2025 - 2030



United Parcel Service
Canada Corporation.
du Canada Corporation

TEAMSTERS CANADA



**Local Unions: 31, 91, 213, 362, 395, 855, 879, 927, 931, 938,
979, and 1999**

NEGOTIATING COMMITTEE

COMPANY:

Dina Macera Chair, Sean Griffin, Robert Pina, Craig Rayner, Derek Venman, Doug Taylor, Justin Morrison, Matthew Webb, Michael Magato, Michelle Skabar, Patryk Konopacki, Roy Bains

TEAMSTERS CANADA:

François Laporte	President Teamsters Canada
Brian A. MacDonald	Teamsters Canada Chairperson
Bob Miles	Co-Chairperson
Pierre André Blanchard	Co-Chairperson
Dave Phipps	Co-Chairperson
Kelly Gegear	Recording Secretary

LOCAL UNIONS:

Local 31: Mark Bethel, Gord Watson, Sean St Pierre and Maninder Braich

Local 91: Roy Graham, Rob Semple, Karol Okomski and Eric McDowell

Local 213: Kimm Davis and Dale Coombe

Local 362: Richard Brown, Varinder Chatha, Matt Hillier, Randy Eagleson, Steve Ouellette and Steve Wobben

Local 395: Josh Cenaiko, Dave Phipps and Shannon Gray

Local 855: Roger Spracklin, Richard Parkes and Steve Tizzard

Local 879: John McCann, Jay Ross, Dan DiGiovanni, Kevin Quinlan, Darcy Cooper, Daryl Kropf, Mike Pinter and Mike Tebruegge

Local 927: Kevin Conway, Mark Pelkey, Matthew Belding and Michael Stockwell

Local 931: Pierre André Blanchard, Steve Sobol, Kevin Scott, Enzo Giglione and Gianni Amicone

Local 938: Bob Miles, Mike Broderick, Keith Tomlinson, Hugh Reid, Clyde Gooding, and Joe Vendittoli

Local 979: Rob Mryglod, Paul Frias, Mark Durant and Darren McLeod

Local 1999: Sylvain Lacroix and Jean-Philippe Lepage

COLLECTIVE AGREEMENT

between



United Parcel Service

Canada Corporation.
du Canada Corporation

UNITED PARCEL SERVICE CANADA CORPORATION

(hereinafter referred to as: “the **EMPLOYER**”)

and

**TEAMSTERS
CANADA**



CANADA COUNCIL OF TEAMSTERS

Local Unions: 31, 91, 213, 362, 395, 855, 879, 927,

931, 938, 979, 1999 of the Teamsters Union

(hereinafter referred to as: “the **UNION**”)

2025 - 2030

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ARTICLE 1 - PREAMBLE & RECOGNITION

Section 1.1

The Employer does hereby recognize the Canada Council of Teamsters as the sole and exclusive bargaining agent for all employees covered by Canada Labour Relations Board Certificate Number 555-3275 issued the 5th day of June 1991.

Section 1.2

Employees covered by this Agreement shall be “all employees of United Parcel Service Canada Corporation employed as feeder drivers, package drivers, mechanics, service workers, preloaders, sorters, package handlers, part-time drivers, part-time walkers, clearance centre employees who load, unload or sort packages who do not process documentation, revenue auditors, and customer counter clerks, excluding supervisors, persons above the rank of supervisor, office, clerical, technical and sales personnel and those employees covered by Board Certification Order dated August 21, 1990, issued to the Association of Employees of United Parcel Service (Board File 555-3053).”

The Employer agrees that the function of supervisors is the supervision of employees. The work of supervisors will not include assignments to work normally performed by employees in the bargaining unit except for the purpose of training and demonstration or to prevent service failures. Supervisors will not perform bargaining unit work until after all reasonable efforts have been made to have the work covered by qualified bargaining unit employees in that classification.

If there is a settled grievance for an aggrieved employee with regards to a supervisor performing bargaining unit work that the aggrieved employee could have performed, in violation of the supervisor’s working provision in this Article, the aggrieved employee will be paid for the hours worked by the supervisor at double time.

The names of newly promoted supervisors or managers of that centre will be posted on the bulletin board.

Section 1.3

The effective date of the Collective Agreement shall be from August 1st, 2025 to July 31st, 2030.

Section 1.4

The intent and purpose of this Agreement shall be to promote and improve industrial and economic relations in the industry to establish and maintain a high degree of discipline and efficiency and to set forth herein the basic agreement covering rates of pay, hours of work and conditions of employment which will render justice to all. The parties hereto desire to cooperate in establishing and maintaining proper and suitable conditions in the industry,

to provide methods of fair and peaceful adjustments of all disputes which may arise between them and to foster goodwill and friendly relations and better understanding between the parties.

Section 1.5

For the purposes of interpretation in the Province of Quebec should there be a difference between the French text and the English version of this Labour Agreement, the French text should prevail.

Section 1.6

Wherever in the reading of this Agreement the masculine gender or the singular case is used, it shall be understood to include the feminine gender and the plural case.

Section 1.7

Except as may be otherwise provided in this Agreement, the Employer agrees not to enter into, or attempt to enter into, any agreement or contract with its employees that conflicts with the provisions of this agreement.

ARTICLE 2 - UNION SECURITY

Section 2.1

It is agreed that as a condition of employment, each employee shall become and remain a member in good standing of the Union.

Section 2.2

Each new employee when hired by the Employer, will be informed by the Employer that he is to sign an Authorization Card authorizing the Employer to deduct from his earnings Union Initiation Fees, Union Dues and/or other assessorial charges levied against him by the Union.

Section 2.3

The Employer agrees to notify the Local Union when a new employee begins work. This notification will be made in conjunction with the new employee listing and the dues remittance listing of active employees. Unless the Employer is otherwise notified, all employees shall as a condition of continued employment, authorize the Employer to deduct an amount equal to the Local Union's Initiation Fees in installments of \$25.00 per pay period after the completion of the probationary period. This deduction shall continue until the Initiation Fee is paid in full. The Employer agrees to remit such monies so deducted to the head office of the Local Union along with a list of the employees from

whom the money was deducted at the same time as the Union dues are remitted.

Section 2.4

- (a) The Employer agrees for the duration of this Agreement, to deduct from the first pay cheque each month, the monthly dues of any employee under the scope of this Agreement and to remit such monies so deducted to the head office of the Local Union along with a list of the employees from whom the monies were deducted not later than the tenth (10th) day of the month following the date upon which such monies were deducted. The checkoff list will include social insurance numbers and names designated by centres within the jurisdiction of each Local Union.
- (b) The Union will notify the Employer in writing of any arrears in dues caused for any reason or any arrears in Initiation or Re-Initiation Fees and the Employer will immediately commence deductions in the amounts prescribed by the Local Union in such written notice and forward such monies to the Local Union along with the monthly dues as provided for above. Such notice of arrears served on the Employer shall prescribe payroll deductions of not more than the maximum monthly dues for both full-time and part-time employees in that local. The Union will refund directly to the employee, any such monies deducted in error along with confirmation of such refund to the Employer.
- (c) The Union will supply the Employer with a supply of printed checkoff forms which shall provide a column for "Dues", "Arrears in Dues", "Initiation and Re-Initiation Fees". The Employer shall, each month, add the name of each new employee hired on since the remittance of the previous checkoff along with the starting date and the Employer shall give an explanation alongside the name of each employee who appeared on the previous month's checkoff sheet for whom a remittance is not made for any reason.
- (d) The checkoff and cheques for the Union dues deducted, must be in the office of the Local Union not later than the tenth (10th) day of the month following the month in which the monies were deducted. If the checkoff and the cheque has not arrived by the tenth (10th) day of the month, the Local Union Secretary-Treasurer will, by registered mail, so notify the delinquent Employer who will ensure that the Employer remits the cheque within seven (7) days of receipt of the notification.
- (e) The deduction of Union dues shall be made from every employee including but not limited to probationary employees.
- (f) The Employer shall show the yearly monthly Union dues deductions on employees' T4 slips.
- (g) In conjunction with this Article, the Employer agrees that if the Local Union applies

a pre-billing system, that proper arrangements will be worked out by both parties.

- (h) The Employer agrees to provide to each Local Union, no later than the 21st of each month, a new hire listing, and an IAF remittance report. These reports will include the employees Social Insurance number, Employee name, address, centre slic, the date of hire and their current rate of pay.

The Employer will also provide a Reactivated Employees report, no later than the 21st of each month, this report will include the Employees name, Social Insurance number, Inactive Date, the Date the employees returned to work and centre slic.

ARTICLE 3 - MANAGEMENT FUNCTIONS

Section 3.1

The Union acknowledges that it is the exclusive function of the Employer to:

- (a) Maintain order, discipline, train, and generally manage the business;
- (b) Hire, discharge or suspend showing just cause, classify, transfer, promote, layoff, or otherwise discipline employees;
- (c) Establish and enforce rules and regulations not inconsistent with the provisions of this Agreement, governing the conduct of the employees.

Section 3.2

The Employer agrees that these functions will be exercised in a manner consistent with the provisions of this Agreement.

The above clauses shall not deprive employees of the right to exercise the Grievance Procedure as outlined in the Agreement.

ARTICLE 4 - DISCRIMINATION

Section 4.1

No person shall be refused employment or in any manner, be discriminated against in accordance with the Canadian Human Rights Act and any other applicable Federal law.

Section 4.2

The representatives of the Local Union shall be allowed to enter the Employer's premises to deal in the administration of this Agreement, provided they have notified management

and do not interfere with the normal operation of the Employer.

ARTICLE 5 - STEWARDS

Section 5.1

The Employer acknowledges the right of the Union to appoint one (1) steward and if the operations are such as cannot be covered by one (1) steward, additional stewards may be appointed.

Shop stewards shall be allowed access to their cellphones while performing Shop steward duties inside all UPS facilities.

Section 5.2

- (a) By arrangement, grievances shall be processed during the normal working hours of the steward. A steward shall receive his regular rate of pay when grievances or pending grievances are processed with the Employer on Employer property, or at any other place which is mutually agreed upon by both the Union and the Employer.
- (b) If the Employer representative is unable to meet the steward during the steward's normal working hours, the steward shall be paid for all the time spent during the processing of the grievance with the Employer on Employer property, or at any other place which is agreed upon by both the Union and the Employer.
- (c) Should the Employer find that a steward's activities interfere with the normal course of his duties or the duties of other employees, the Employer may contact a representative of the Local Union and/or register a grievance commencing with Step 2 as outlined in Section 6.2 of this Agreement.

Section 5.3

The Union will inform the Employer in writing of the name of the steward and of any subsequent change in the name of the steward. The Employer shall not be asked to recognize any steward until such notification from the Union has been received.

Section 5.4

The Employer will notify the Union by registered mail, email, fax or personal contact with a Business Agent or an Officer of the Local Union, prior to the suspension or discharge of a steward. Failure of the Employer to comply with this procedure shall render the dismissal or suspension null and void.

Section 5.5

For the purpose of layoff within his operating centre and/or hub, the steward shall be established on the seniority list as “second man”.

Section 5.6

For the purpose of processing specific grievances or disputes, Business Representatives and stewards shall have access to pay records, package daily recap and other specific relevant information or documentation.

Section 5.7

An employee called into the Employer’s office for any discussion which may result in discipline or a grievance must be advised by the Employer of his right to be accompanied by a steward or Business Representative. In the event the employee wants to meet with the union steward or Business Representative prior to the meeting taking place, the request will not be unreasonably denied and the meeting will not exceed five (5) minutes.

Section 5.8

All stewards shall wear I.D. Cards while on the Employer’s premises.

Section 5.9

The Employer agrees to allow the Business Agent or the available union designated Shop steward the opportunity to address all newly hired unionized employees during their orientation or during their first work week. The purpose of this time is to introduce themselves and provide them with information regarding the Teamsters and their Collective Agreement. This meeting will not exceed fifteen (15) minutes.

ARTICLE 6 - GRIEVANCE PROCEDURE AND ARBITRATION

Section 6.1

A grievance shall consist of a dispute concerning interpretation and application of any clause in this Agreement, alleged violations of the Agreement and alleged abuses of discretion by supervision in the treatment of employees contrary to the terms of the Agreement. If any question arises as to whether a particular dispute is or is not a grievance within the meaning of these provisions, the question may be taken up through the Grievance Procedure and determined, if necessary, by arbitration. There shall be an earnest effort on the part of both parties to settle such grievances promptly through the following steps at which steps the grievor may be accompanied by the steward and/or a Business Representative.

Except in cases of conduct which would support discharge such as serious accidents, consumption or possession or being under the influence of alcohol or drugs, dishonesty, falsification of records, sexual harassment, tampering with equipment or devices, unauthorized passengers, or culminating incidents supporting discharge, employees shall be allowed to remain on the job without loss of pay unless and until the discharge is sustained under the Grievance Procedure. Suspended employees shall be allowed to remain on the job without loss of pay unless and until the suspension is sustained under the Grievance Procedure. If no grievance is filed to contest the suspension, or after the grievance procedure has been completed, the suspension must commence within (7) seven working days. The Union agrees it will not unreasonably delay the processing of such cases. If the Union unreasonably delays the processing of the case, the Employer shall have the right to impose the discipline. In the event of a conflict between this Article and Appendix C, the provisions of Appendix C shall be applied. It is understood and agreed that this Article does not waive an employee's right to the Grievance Procedure.

Section 6.2

- (a) By a conference between the aggrieved employee and the supervisor. Failing settlement the grievance must be submitted in writing to the Employer within five (5) working days from the date of the alleged violation or from the date the alleged violation became known to the grievor.
- (b) Failing settlement at the above step, the Employer shall render his decision in writing and shall refer the grievance to the Union within ten (10) days from the date that the grievance was referred to him.

Should the Union wish to proceed with the grievance, they will arrange a meeting between the Centre Manager or designate, Shop steward and/or Business Agent.

If a settlement is not reached at the above step and the Union wishes to proceed with the grievance, they will arrange a meeting between the Division Manager and the Union.

- (c) Grievances dealing with discharges and suspensions shall be filed with the Employer in writing within five (5) working days from the time of discharge or suspension and shall commence with Section 6.2 (b) of the Grievance Procedure.
- (d) Should the parties fail to reach satisfactory settlement in the preceding steps, the final settlement of the grievance may be submitted to the Arbitration Board as outlined below.

Section 6.3

A Union policy grievance concerning an alleged violation of this Agreement in regard to

which an individual employee could not grieve may be filed with the Employer at Step 6.2(b) within five (5) working days after the circumstances giving rise to the grievance occurred.

Section 6.4.

It shall be the responsibility of the party desiring arbitration or panel hearing to so inform the other party in writing within thirty (30) calendar days after the final disposition of the grievance in the preceding steps.

At the beginning of each year in the Province of Quebec two (2) arbitrators will be mutually agreed to that will be selected to hear arbitrations for Locals 931 and 1999. The parties will agree to three (3) hearing dates for each arbitrator per year.

Section 6.5

A notice of intent to arbitrate under the foregoing provisions shall contain the name of the aggrieved party's appointee to the Board of Arbitration and within seven (7) days from the receipt of the notice of intent to arbitrate, the other party must, in turn, name their appointee. A third member to act as Chairman shall be appointed by the respective appointees. Should either party fail to name their appointee within the required seven (7) days or should the appointees fail to select a Chairman within thirty (30) calendar days from the date of appointment, either party or their appointee shall request the appropriate Minister of Labour to make the appointment.

Section 6.6

Paragraph 6.5 above notwithstanding, the Employer or the Local Union involved may submit a grievance to a single impartial arbitrator for settlement.

Section 6.7

The Board of Arbitration or impartial arbitrator shall not have the right to alter or change any provisions in this Agreement or substitute any new provisions in this Agreement or substitute any new provisions in lieu thereof, or to give any decision inconsistent with the terms and provisions of this Agreement. The Board or arbitrator, however, shall have the power to vary or set aside any penalty or discipline imposed relating to the grievance then before the Board or arbitrator.

Section 6.8

Each of the parties hereto will bear the expense of their appointee to the Board and the parties will equally bear the fees and the expenses of the Chairman or arbitrator.

Section 6.9

The Employer shall not be responsible for the payment of time used by an employee in the investigation and settlement of a grievance.

Section 6.10

All monetary grievances that are mutually agreed upon shall be paid within a two (2) week period from the time of settlement via direct deposit and the adjustment will be listed on the employees pay stub.

Section 6.11

Time limits set forth in the Grievance and Arbitration Procedures may be extended by mutual agreement in writing between the parties hereto. Saturdays, Sundays and paid General Holidays will not be counted in determining the time which any action is to be taken or completed under the Grievance and Arbitration Procedures.

Section 6.12

All employees who are discharged will have their discharge and reason confirmed in writing and their pay will be mailed by registered mail or by direct deposit to their last known address not later than the following pay day. All employees who terminate their employment voluntarily shall have all monies owing to them paid not later than the following pay day.

When requested by the Employee, the Employer agrees to provide their Record of Employment via email within five (5) business days.

ARTICLE 7 - STRIKES, LOCKOUTS AND PICKETLINES

Section 7.1

During the term of this Agreement, there shall be no lockout by the Employer or any strike, slowdown, work stoppage or suspension of work either complete or partial for any reason by the employees.

Section 7.2

It shall not be a violation of this Agreement, and it shall not be cause for discharge or disciplinary action in the event an employee refuses to enter upon any property involved in a lawful primary labour dispute, or refuses to go through or work behind any lawful primary picket line, including the lawful primary picket line of Unions party to this Agreement, and including lawful primary picket lines at the Employer's places of business.

ARTICLE 8 - SENIORITY

Section 8.1

Upon ratification, a new employee shall work under the provisions of this Agreement, but shall be employed on a ninety (90) days worked trial basis, during which period he may be discharged without further recourse, provided however, that the Employer may not discharge or discipline for the purpose of evading this Agreement or discrimination against Union members. After working ninety (90) days, the employee shall be placed on the regular seniority list and his seniority date shall be the first (1st) day worked.

If within a drivers first sixty (60) days of their trial period listed above, the driver is not medically capable of performing any of the classification work they were hired for, the days on alternate work will not count towards their seniority attainment. Once they return to full duties in the classification they were hired for, the count towards the ninety (90) days will continue. Once they attain seniority, their seniority date will be the first (1st) day worked.

Section 8.2

The Employer must supply proof of the commencement of employment by a new hire listing and establish personnel on the seniority list in accordance with the day they started. The release of a probationary employee shall not be subject to the Grievance Procedure.

Section 8.3

Operating centre seniority lists without social insurance number for both full-time and part-time employees, by date of hire, shall be posted on the operating centre bulletin board by the Employer and shall be revised and updated each three (3) months. An employee whose name appears for the first time on such posted list shall have thirty (30) days to protest the accuracy of his seniority date.

Failure to do so shall be considered as an admission that the posted date is correct for the purposes of a wage claim. Copies of all posted lists shall be sent to the Local Union involved.

Section 8.4

A seniority list containing the names and addresses of employees as contained in the records of the Employer, will be prepared and forwarded quarterly to the Local Union office.

Note: It shall be the employee's responsibility at all times to keep the Employer informed as to his correct home address and phone number.

Section 8.5

Operating centre seniority by classification, shall apply except as otherwise provided in this Article. Employees shall work off separate seniority lists by classification for each operating centre under this Agreement.

Section 8.6

Notwithstanding the permanent vacancy or opening provision in Section 11.1, the purpose of seniority is to provide a policy governing work preference, layoffs and recalls:

- (a)** In the event of a layoff, the Employer shall consider:
 - 1. the seniority of the employees;
 - 2. the qualifications of the employees; where the qualifications are relatively equal, the employee's seniority shall be the determining factor.
- (b)** Senior employees shall have the opportunity to accept a lay-off over less senior employees providing the junior employees are qualified to perform the work.
- (c)** For planned absences of one (1) week or more, swing drivers, drivers displaced by a trainee, or drivers with a bid run that has been collapsed by a change in dispatch, will by seniority have the option of selecting the available run of their choice providing the Company has adequate coverage for the other available routes. Such drivers will be assigned to that run for the duration of the absence.

A bid driver that has had his run eliminated for a one day period will have the ability to select an available run of his choice based on seniority. Runs that have already been selected as per the paragraph above are not considered available.

Section 8.7

Where there are two (2) or more operating centres in the same building, a laid off employee may displace the most junior employee in the same classification in the building on the first (1st) Monday following the day of layoff. A laid off package driver may displace the most junior driver in the building (package or non-tractor-trailer feeder) on the first (1st) Monday following the day of layoff. The laid off seniority employee may displace a non-seniority employee in his or her classification within the building after losing one full shift.

Section 8.8

- (a)** If the job of a tractor-trailer feeder driver is eliminated, said driver shall have the opportunity to displace the least senior feeder driver in his operating centre, with a start-time on a run, on the first (1st) full shift following the date of elimination until the eliminated job is re-established.

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- (b)** If the job of a non-tractor-trailer feeder driver is eliminated, said driver shall have the opportunity to displace the least senior non-tractor-trailer feeder driver in his operating centre, with a start-time on a run, on the first (1st) full shift following the date of elimination until the non-tractor-trailer job is re-established.

The displaced driver shall have the opportunity to exercise his seniority as provided in paragraph (c) or (d) below.

- (c)** If the displaced feeder driver is also a qualified package driver, he shall have the opportunity to displace the least senior package driver in the building (where there are two (2) or more operating centres in the same building) on the first (1st) Monday following the date of elimination until his job is re-established provided he has the seniority to do so and his Company seniority shall be dovetailed in the operating centre's package drivers seniority list. His pay rate will also be dovetailed into the package driver classification rate. The laid off seniority employee may displace a non-seniority employee in his or her classification within the building after losing one full shift.
- (d)** If the displaced feeder driver is not a qualified package driver, he shall be given the opportunity to qualify for the next package driver opening in the building. After having so qualified, his Company seniority shall be dovetailed in the operating centre's package drivers seniority list until his job is re-established.

Section 8.9

An employee shall lose all seniority and will be deemed to be terminated if he:

- (a)** voluntarily quits;
- (b)** is justifiably discharged;
- (c)** has been laid off and not employed elsewhere and has refused to return to work within twenty-four (24) hours after being contacted personally. When the employee cannot be contacted or is employed elsewhere, then the Employer will notify the employee by registered mail to his last known address to return to work and he will be allowed not more than seven (7) consecutive days from the date of notification to report for duty;

Note: It shall be the employee's responsibility at all times to keep the Employer informed as to his correct home address.

- (d)** if he takes employment other than that declared and agreed upon when applying for the leave of absence;

-
- (e) is absent for three (3) days without permission from the Employer or without notice to the Employer giving reasons for his absence;
 - (f) if an employee is laid off and not recalled for a period extending beyond twenty-four (24) consecutive working months.

Section 8.10

Leave of absence in excess of thirty (30) days or an extension to an existing leave that will exceed a total of thirty (30) days will not be granted until a request for same is submitted in writing to both the Local Union and the Employer and is mutually agreed upon in writing.

Section 8.11

A bona fide leave of absence which may include leave for Military purposes under thirty (30) days shall not be unreasonably withheld or denied. Specifically for Military leave requests, said leave may be for periods over 30 days. The Employer reserves the authority to designate leave of absence periods consistent with efficient operations of the Employer.

Section 8.12

Absence due to bona fide illness or injury shall not be cause for discharge or loss of seniority providing the Employer is notified of such illness or injury. The employee shall notify the Employer when he is able to return to work. An employee who returns to work from an absence due to a bona fide illness or injury shall be allowed to return to his/her normal area or run.

Section 8.13

In the event of a complete closure of a hub or operating centre and whether or not the work is moved to another hub or operating centre, the Employer will give sixty (60) working days written notice of such closure. During this sixty (60) day period, the Employer will meet with the affected Local Unions to outline the reasons for closure.

After giving notice, the Employer must establish a joint planning committee with members appointed by both the Employer, the Union and employees. The committee's goal is to develop an adjustment program which will eliminate the need for the terminations or minimize the impact on the employees and assist them to find other employment. If after six (6) weeks, the committee has not agreed on an adjustment program, application may be made to the Minister of Labour to appoint an arbitrator to resolve any unsettled issues. The arbitrator may not, however, delay the terminations or review the decision to terminate.

Employees affected in the hub or operating centre which is closing shall have an opportunity to move back to the centre from which they originally transferred.

(a) In the event the Employer establishes a new hub or operating centre at a different location within a town or city in which the Employer already has a hub or operating centre. The Union and the Employer shall meet and establish procedures which will protect the seniority of employees at the original and new hub or operating centres. Such procedures shall be reduced to writing.

(b) In the event of a partial closure of a hub or operating centre caused as a result of the work being moved to another hub or operating centre which results in the reduction of employees in the partially closing hub or operating centre, the following will apply:

A meeting shall be held thirty (30) working days prior to the partial closure between the Employer and the affected Local Unions in an effort to reach a satisfactory agreement for all concerned in the hub or operating centre from which the work is being moved; and

Failing agreement, employees affected in the hub or operating centre shall have an opportunity of moving with the work or exercising their seniority within their own hub or operating centre in the manner agreed to by the parties. If work is available in the hub or operating centre to which the work is being moved, the available vacancies shall be posted for bid and such vacancies shall only be opened to those qualified employees subject to layoff.

It must be clearly established that there is movement of work for the above provisions to apply.

(c) Employees moving under the conditions of Section 8.13, 8.13 (a) or (b) will dovetail their seniority with those bargaining unit employees already employed at the hub or operating centre to which they moved.

(d) Should the Employer consider the complete closure of a hub or operating centre, the Employer and the Local Union shall meet prior to a final decision being made to examine practical solutions to the potential closure. If no viable alternatives are agreed to, the Employer shall meet with The Canada Council of Teamsters in order to address the practicality of relocating affected employees where permanent openings exist at remaining Employer locations, minimizing the impact of any terminations, and relocation counseling to affected employees in locating alternative employment. In the event that relocation of employees is agreed to:

1. Relocated employees shall not displace employees as a result of the transfer, but shall be placed at the bottom of the seniority list without loss of wage rate or benefits previously attained with a new seniority date which will be the first day of work at their new location;
2. All expenses associated with such relocations will be the responsibility of the

employee; and

3. An employee must accept or reject a proposed relocation within five (5) days of notification of any opening and must fill the opening in a reasonable time period not to exceed thirty (30) days.

Section 8.14

The Employer agrees to grant the necessary time off, without discrimination, to any employee designated by the Union to attend a Labour convention or serve in any capacity on other official business, without pay. The employee's seniority shall continue to accumulate during such leave of absence. The Union shall give two (2) full working days notice, specifying the length of time off for such leaves of absence. Such leaves of absence shall be revocable upon seventy-two (72) hours notice by the employee.

The employee must make suitable arrangements in writing for continuation of Health & Welfare and Pension payment before the leave may be approved by either the Local Union or the Employer. It is understood that this clause would apply to an Executive Board member and/or a full-time Business Representative.

Section 8.15

Full-time employees may, at their own expense, obtain a transfer from one centre to another subject to the following conditions:

- (a) He is qualified in the classification to which he bids.
- (b) Request for transfer by an employee who is qualified to bid shall be valid thirty (30) days following receipt of the request.
- (c) He will be placed on the bottom of the seniority list at the centre to which he is transferring.
- (d) He will keep his years of service for the purposes of vacation, retirement, benefits and wage progression. This transfer shall be granted only subject to the provisions of 11.8 (f) and shall be granted, by seniority, amongst all the employees who asked for a transfer to that centre. A copy of such requests shall be sent to the local union involved.
- (e) Part-time employees already at the centre shall be given first opportunity subject to 11.8 (f), in order of seniority, for any full-time positions prior to transferring employees requests to transfer being granted.
- (f) The transferring employee upon acceptance shall have ten (10) working days, commencing on the date of the company granting request to transfer, in which to transfer to the awarded position. If said transferee fails to report to the new location

within this ten (10) day period the employer shall fill the vacancy at it's sole discretion.

- (g) The vacancy created by the employee who is transferring will not be subject to the transfer procedures.

Section 8.16

Full-time drivers with a minimum of fifteen (15) years of seniority, shall have a one-time opportunity to bid on an available part-time driving position or inside part-time position. The driver shall be paid the appropriate top part-time classification rate of pay and shall be precluded from doing any combination jobs, and their seniority shall be dovetailed into the part-time classification. They will maintain their flex benefit level and will receive all benefits as a part-time employee commencing on the date of the change in classification. If due to a proven hardship the driver wishes to return to full-time status, he shall be afforded the opportunity to bid on a full-time package driver vacancy.

ARTICLE 9 - EQUIPMENT

Section 9.1

- (a) It is to the mutual advantage of both the Employer and the employee that employees shall not operate vehicles which are not in a safe operating condition and not equipped with the safety appliances required by law.
- (b) Employees shall immediately, or at the end of their shifts, report all defects of equipment on a suitable form or device furnished by the Employer. It is agreed that a DVIR form and/or device shall be supplied for the driver, on which to report defects in equipment and will be available for review by the driver and/or the Union. The Employer will maintain a copy of this report on file.

The mechanic or a qualified representative of the Employer will sign this report when repairs are made. When the unit is reported for reasons that make the vehicle unsafe for use and cannot be repaired, it will be red tagged by the automotive department, the key removed and placed in the automotive department with the red tag. The red tag must not be removed until the automotive department has determined that the vehicle is in safe operating condition.

The Employer shall not ask or require any employee to take out equipment that has been reported by any other employee as being in an unsafe operating condition until same has been approved as being safe by the automotive maintenance department.

- (c) It shall be the duty and responsibility of the Employer to maintain all vehicles in a

safe operating condition and in accordance with the Ministry of Transportation's regulations.

- (d) The maintenance of equipment in sound operating condition is not only a function, but a responsibility of the Employer.

Section 9.2

Drivers will not be held responsible for damage while towing or pushing a vehicle if instructed to do so by the Employer unless the employee has been proven negligent.

Section 9.3

- (a) The Union and the Employer agree having regard for safety and the employee's health factor that all power units will have and be kept in working order; adequate heaters, including double heating systems if required, windshield washers, defrosters, windshield wipers, west coast type mirrors and fog or driving lights on feeder equipment, proper weatherproof cabs, snow tires or chains in the proper season on equipment. In-cab fans will be installed in package cars (P-500 to P-1200) by May 2026. Moose bumpers will be installed where the need has been determined.

The Employer agrees to install winter fronts in P30 and P31 vehicles upon request.

It is agreed that the Employer will continue the practice of installing power hook-ups and antennas on feeder equipment. Once an employee is qualified in Feeders, they will be provided with a pin puller.

Should an Employee on a specific Feeder run identify a potential Health and Safety situation due to adverse winter conditions the Employee will document their concern, with a copy sent to the Union, and submit it to their local CHSP Committee.

- (b) All power equipment including leased or rental units shall have flares or reflectors, properly stocked first aid kits, fire extinguishers and other items required by law installed in the units.
- (c) The Employer shall be responsible for safety factors; relative to overload, load make-up and cleanliness of equipment.
- (d) The Employer agrees to provide the new seat-back with the adjustable lumbar upper support feature where the seat is attached to a post. Seat-backs will be replaced upon request.

High back seats will be provided in all tractors purchased after 2020, and any other seats that are required to be replaced will also have high back seats provided they are available for the model year of the tractor whose seat needs replacement.

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- (e) Concerns relating to tools, buildings, and equipment issues will be resolved by the operating Division Manager and/or the Automotive Manager and Local Business Agent in that area.

A consultative committee, comprised of an equal number of company and union representatives, will be established to discuss equipment accommodation for employees with permanent disabilities, or accommodation issues that are supported by medical documentation. A request may be made that the documentation be provided by a company doctor. Each case will be evaluated on an individual basis.

Section 9.4

The Employer must keep speedometers in proper working order and reasonably accurate.

Section 9.5

Centre or hub equipment must be safe and properly maintained. All buildings must be equipped with proper exhaust fans.

The employer will maintain all facilities with adequate heat and provide ceiling fans if required.

In areas where employees feel that adequate heat or the cleanliness of the facility is lacking, the Union and the Employer will meet and form a joint committee in an effort to resolve the concerns that were raised.

Section 9.6

Hand trucks will be provided in package cars and maintained where reasonably required. Hand trucks of a sufficient size shall be provided in order to handle loads of up to 150 lb.

Section 9.7

The Employer, the Union and the employees shall co-operate in continuing to provide a safe working environment. This will be undertaken through the applicable health and safety legislation.

Section 9.8

The Company agrees to provide employees that fuel, shift or do car wash with reflective safety vests.

Section 9.9

LYTX cameras will not have in-cab recording functionalities enabled.

ARTICLE 10 - PHYSICAL EXAMINATIONS

Section 10.1

Physical examinations required by a government body or the Company shall be promptly complied with by all employees; provided, however, the Employer shall pay for all such examinations, including the full cost of doctors notes or reports. These reimbursements shall be paid within ten (10) business days from the date the invoice was provided to the Company. Examinations are to be taken in the employee's home area except in cases where a medical specialist is not available in their area.

Section 10.2

An employee who seeks to return to work after a medical leave of absence (including a leave of absence covered by Workers' Compensation), or after an absence caused by a chronic or recurrent condition may be required by the Employer to submit a medical and/or hospital report. The Employer may also require the employee to submit to an examination by a physician selected by the Employer. It is understood by the Employer and the Union that once an employee notifies the Employer that he has been released to return to work by the employee's doctor, the Employer's doctor must examine the employee within three (3) working days from the time the employee brings the return to work slip to the Employer. In the event the employee is not covered by Workers' Compensation or Weekly Indemnity Health Insurance during the three (3) working day period noted above, the Employer will be responsible for the days lost. In order to avail himself of this provision the employee must advise the Employer the same day he has been released to return to work by his doctor.

Section 10.3

All employees off-duty for any length of time for sudden illness, unconsciousness, dizziness, fainting, convulsive seizure, heart irregularity, chest pain, etc., must have a return to work examination.

The Company agrees to pay for all medical examinations, medical forms or notes required.

Section 10.4

The Employer reserves the right to select its own medical examiner, in the case of a dispute between the Employer's physician and the employee's physician. A neutral physician will be chosen to determine if the employee shall or shall not return to his normal work. The expense of the neutral physician shall be borne equally by the Employer and the Union.

Section 10.5

In any instance where the Employer requires a medical examination, under the terms of this Article, and the employee is dissatisfied with the doctor, the Employer shall provide the employee with an alternate doctor that he or she may go to.

Section 10.6

When an injury is reported the UPS reference number will be given to the employee upon request. When requested, a copy of the injury report that UPS has filed with the workers compensation board will be sent to the employee as soon as possible. Since adjudication of workers compensation claims is made by workers compensation boards, employees wanting to know the disposition of employee on-the-job injury claims will contact the applicable workers compensation board. No employee will be disciplined or threatened with discipline or retaliated against as a result of filing an on-the-job injury report.

An employee who reports to work and is unable to complete their work day due to a workplace injury which requires medical attention, will be paid their daily guarantee of hours for that day.

ARTICLE 11 - HOURS OF WORK & CONDITIONS

Section 11.1 – Permanent Vacancies or Openings

- (a)** When a permanent vacancy or opening in the delivery driver classification occurs in an operating centre, it shall be offered to the employees in the package driver and non-tractor trailer feeder driver classifications in that operating centre in seniority order with a maximum of three (3) moves in the package driver classification. Any driver who is awarded any vacancy or opening shall only be able to exercise his seniority up to two (2) times during each eighteen (18) month period except for the opportunity to qualify for a higher rated paying job. Once a driver is awarded a run, they will have seven (7) calendar day trial period, during which they may return to their former run or cover driver position.
- (b)** If as a result of the third (3rd) move, another vacancy or opening is created in the package driver classification, it will be assigned by the Employer.
- (c)** A permanent vacancy or opening shall be defined as one that is in effect for more than twenty (20) working days, except for vacancies caused by the absence of a regular employee which shall not be considered permanent. All permanent vacancies will be posted for bid within twenty (20) days for a period of five (5) working days and shall be awarded to the employee as soon as reasonably possible after the posting has ended. However, the months of November and December may be excluded due to operational needs.

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- (d) Areas designated as training areas shall be offered for selection as described in Section 11.1 (a) with the understanding that the employee awarded the opening or vacancy shall perform other work when trainees are being trained on such training areas. An area selected by a driver will not be designated a training area without the agreement of the parties. Each centre will have up to ten percent (10%) of the total centre's bid routes designated as training areas, these areas will be used on a rotating basis. No trainee will be on a designated training run for longer than forty-five (45) work days unless mutually agreed to by the parties.
 - (e) In the event of a hardship case or pressing personal problems, the Employer will give consideration to allowing a tractor-trailer feeder driver the opportunity to qualify for the next available driving job.
 - (f) All work on the "sort" will be available to employees in the package driver classification in order of seniority. If, because of excessive hours, a driver is not allowed to exercise his seniority to work the sort, upon request, a meeting will be scheduled between the Employer and the Union in an effort to resolve the matter, with the understanding that the hours are reduced from the sort first.

Full-time drivers interested in working extra hours on the sort will sign their names on a list which will be made available two (2) times per year, January 1st to January 15th and May 15th to May 30th.

- (g) In all other start time changes in the package driver classification of more than one (1) hour, the following may occur. The affected driver may follow his area to the new start time. If not, it will be posted for bid within the centre.
- (h) A full-time package driver awarded a bid route, shall retain the right to follow work from this route if more than fifty percent (50%) of his geographical area is moved to another route, provided he has more seniority over the full-time driver that the work is moving to. The affected driver will work as directed.

Section 11.2 – Feeder Runs

- (a) A permanent vacancy or opening shall be defined as one worked within the feeder department that has been in effect for more than thirty (30) working days, except for vacancies caused by the absence of a regular employee which shall not be considered permanent. All permanent vacancies will be posted for bid within fifteen (15) days for a period of five (5) working days, and take effect at the start of the following work week. All runs will be defined with a start time and brief description of the run, with the understanding that these may change due to operational needs.
- (b) Openings or vacancies shall be posted by location. Such openings or vacancies shall be filled by seniority within the classification. Subsequent vacancies created by the original vacancy shall be posted and awarded within the feeder classification first and then from the feeder cover seniority list limited to four (4) moves. If, as a

result of the fourth (4th) move, another vacancy or opening is created in the feeder driver classification, it will be bid from the cover driver list. In the event no employee on the list of qualified employees elects to fill an opening, the employee with the least seniority on the list must fill the opening.

- (c) It is understood the feeder department seniority list shall be comprised of two (2) separate lists:
1. Feeder driver seniority
 2. Cover/Qualified seniority (not to be included when calculating number of drivers off for vacation purposes).

In order to gain seniority in the feeder department the feeder cover driver must be successful in bidding on an existing run for one (1) day or after successfully bidding and working on the new run for thirty (30) working days as described in 11.2 (a) after which the successful candidate shall have his seniority dovetailed into the feeder driver seniority list.

If a part-time employee is qualified and is working as a feeder cover driver, once he is successful in bidding on a run for one (1) day or after successfully bidding and working on the new run for thirty (30) working days as described in 11.2 (a) his date of seniority will be the date he was qualified as a feeder cover driver and they will be dovetailed into the feeder driver seniority list.

- (d) When a feeder driver is absent due to a reported injury or illness, for a period of more than one (1) month, his run shall be bid from within the feeder seniority list, with a maximum of two (2) moves. With the understanding that drivers revert back to their bid run upon return of the absentee driver.
- (e) Where the employer finds that the delays for bidding a new run needs to be extended, a meeting with the local union will be held. Any agreements must be by mutual consent, however no reasonable request will be denied. All extensions will be in writing and will be posted on the union board in the employer's location.

Section 11.3 – Tractor-Trailer School

Drivers who are interested in qualifying as a tractor-trailer driver, shall so notify the Employer. Such employees in seniority order, will be permitted to attend the Employer training program which may be established from time to time as the need occurs.

The Employer training program shall consist of up to two (2) weeks of training for which the drivers shall be paid the applicable rate of pay for all hours worked. The Employer agrees to furnish the necessary equipment and instructors. Upon completion of this training, the employee shall be required to maintain the proper licence and work as needed in the classification. It is understood that the employee will maintain the proper licence for

the length of the agreement. If an employee fails to maintain the required licence, he shall be allowed to work subject to the contractual provisions in Appendix C.9(f).

In the event no drivers are interested in qualifying as a tractor-trailer driver, other employees may be considered provided they have the necessary qualifications.

An employee who desires to be removed from the qualified list will notify the Employer at least three (3) months prior to the expiration of this Agreement.

- (a) To qualify for attendance at the tractor-trailer school, an employee cannot have had an avoidable accident during the year preceding his application to attend the school. However, a minor accident shall not deprive an employee of the opportunity to attend the school.
- (b) Upon completion of tractor-trailer school, the Employer will determine whether the employee is qualified to drive tractor-trailer and whether the employee will be placed on the qualified list which shall be posted in that location.
- (c) To be eligible to move from the qualified list to a tractor trailer job, an employee cannot have had an avoidable accident during the year preceding his assignment to a tractor-trailer job. However, a minor accident shall not deprive an employee of assignment to a tractor-trailer job.
- (d) Subject to 11.2(a), new tractor-trailer openings or vacancies will be filled from the list of qualified employees in their Company seniority order at that location. In the event no employee on the list of qualified employees elects to fill an opening, the employee with the least seniority on the list must fill the opening.

In Provinces where we are unable to attract Feeder drivers due to Provincial training requirements, a representative of the Union will meet with the Feeder management team to discuss the situation.

- (e) The Employer will administer a program to reimburse approved employees for certain costs associated with successful completion of an accredited Mandatory Entry-Level Training (MELT) program.

Section 11.4 – Feeder Drivers

Feeder drivers, irrespective of domicile, shall work as directed, including, but not limited to, loading, unloading and sorting as directed in any operating location of the Employer.

At the request of the Union, the parties will meet to review and discuss the Tractor-trailer work currently sub-contracted which originates within their Province in an attempt to determine the viability of converting the sub-contracted work to the bargaining unit consistent with the following parameters:

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1. Service and time requirements,
 2. Operational needs,
 3. Availability of equipment / utilization,
 4. Economically competitive,
 5. Staffing.

If all the above criteria are met to the Employer's satisfaction, the sub-contracted work will be assigned to the bargaining unit.

Where a feeder run start-time changes by more than two (2) hours, it will be posted for bid.

A Feeder driver that is required to cross the Canada / United States border, will have the cost of the FAST pass reimbursed by the Employer. This amount will be paid within a two (2) week period of presentation of receipts.

Section 11.5 – Hours of Work

- (a) The standard work week shall be five consecutive days Monday through Friday. A full-time seniority employee who is called to work and reports to work as scheduled shall be paid a minimum of eight (8) hours, except for the drivers who appear on the bottom ten percent (10%) of their seniority list (with a minimum of one per operating centre) who shall be paid a minimum of four (4) hours. Time and one-half (1 1/2) shall be paid for all hours in excess of eight (8) hours in a day or forty (40) hours in a week. A full-time seniority employee who volunteers and reports to work for a sixth (6th) or seventh (7th) work day, and works a minimum of five (5) hours on either of these days will be paid two times (2) their hourly rate for all hours worked on these days, otherwise the normal overtime rules will apply.

Should business requirements necessitate a change to the standard workweek, the Employer will notify the affected Local Union in writing a minimum of thirty (30) working days prior to implementing the change.

Package Car Drivers that are impacted by the change to a non-standard work week (Tuesday to Saturday), will have the option to follow their route to the new schedule, or they can continue to work Monday to Friday with the understanding that on Monday of each week, their start time or work assignment may change. Affected employees will have the right to select available runs by seniority in accordance with Article 8.6 (c).

Vacant or newly created routes on a non-standard workweek shall be posted for bid in accordance with Article 11.1 (a). Should no employee bid on the route, the

Employer will assign the most junior driver without a bid route to the non-standard work week.

Statutory holidays are considered a workday for the purpose of determining a 6th or 7th workday.

- (b) The Company will with the Union's agreement, implement 4/10 (Monday to Friday) workday/workweeks on a trial basis in an agreed upon area. Time and one-half (1 ½) shall be paid for all hours in excess of ten (10) hours in a day or forty (40) hours in a week. It is understood that drivers working a 4/10 week may have non-consecutive days off. Swing drivers who are covering a run for a full week will fall under the above language. Swing drivers who cover single days shall be paid in accordance with Section 11.5 (a). Employees working 4/10 jobs will be excluded from any language in the collective agreement pertaining to excessive overtime and reduced workday requests. The Company reserves the right to collapse these 4/10 runs to five (5) day per week bids from November 1st to January 15th of each year.

When the Employer wishes to expand its operations into areas not currently served, the Employer will meet with the local union to negotiate a mutually agreeable economics package.

Package Driver

It is agreed that the full-time drivers scheduled start time will be prior to a part-time drivers scheduled start time within their centre.

This will not apply to a part-time employee who is covering an existing full-time route with an earlier start time. In the event that there is an exception to this it will be reviewed with the Local Union.

Premium service delivery work regularly performed prior to the general full-time start time(s) shall be incorporated into existing full-time runs, which may cause a driver on a bid run to commence earlier.

1. The Employer and the Union recognize that overtime work is unavoidable. However, the Employer will make necessary efforts to avoid excessive overtime as follows.

At the request of the employee the employer should reduce the package car driver's workday below 9.50 hours. Those package car drivers that wish to work less than 9.50 hours per day can sign their names onto an opt in list which will be made available two (2) times per year, January 1st to the 15th and May 15th to May 30th. After each period a copy of the opt in list, with the employee's signature will be provided to the Union steward for the centre. Any disputes that arise will be dealt with in a timely way by the Division

Manager.

If an employee who has signed the list as described in the process above, has more than four (4) violations in a month the Employer will pay a penalty of double time for the remainder of the month for any violations in hours worked beyond 9.50 hours per day. For the month of January violations will be paid after the third (3rd) violation. It is not the intent of the Employer to violate this clause or to circumvent the paying of double time for violations. For the purpose of determining a violation, only the on-road hours will be considered.

It is understood that the driver must maintain their demonstrated performance level and service all packages daily.

Employees within the package driver classification shall be eligible for the process listed above provided:

- i. The driver has a bid route.
- ii. The driver has more than four (4) years package driver seniority.

This language will not apply to swing drivers, part-time drivers, drivers on high kilometer routes (220 + km), drivers in satellite centres and drivers in sort and load operations.

It is not the objective of the Company for package car drivers who have not signed the list above to continually work over ten (10) hours per day. If the driver anticipates working over ten (10) hours in a given day, they may contact the centre team who will attempt to adjust the route that day providing service is not jeopardized.

This language shall be null and void in the event of an act of God during the days an employee exceeds the 9.50 threshold.

The language above shall apply, except for the period from November 1st through January 15th of each year.

2. A package car driver who desires to have their dispatch reduced on a particular day to accommodate a personal commitment must adhere to the following procedure. The employee must submit a written request on a form furnished by the employer. Such a request must be submitted no earlier than fourteen (14) calendar days and no later than the start of the fifth (5th) calendar day preceding the day being requested. A signed copy of the request form stating approval or disapproval shall be returned to the employee by the end of the employee's next work day. Such a request shall not be unreasonably denied. Should the Employer fail to reply in the allotted time, the request shall be deemed granted. The Manager shall process such

requests based on seniority. The employer shall allow a minimum of ten percent (10%) of the package drivers worked in any centre, to exercise this flexibility, under this language. No package driver will be granted more than five (5) requests per month (additional requests allowed by mutual agreement). It is understood to accomplish the above the Employer may have to adjust start times of only the employee who made the request.

The Employer is not obligated to let more than one (1) driver in a loop off at one (1) time. Such request will be afforded during the period of February 1st through November 1st of each year. It is understood the driver dispatch will be based on an eight and a half (8.5) hour dispatch that is determined by the recent driver history. It is also understood that each driver will complete his daily assignment. If conditions arise outside the Employers control, reasonable efforts shall be made to satisfy this request.

- (c) Employees shall be notified of a change in their starting times at the start of the work day prior to the change. It will remain the responsibility of the Employer to notify those employees who may not be at work on the shift prior to any changes to their start times. Failing such notification, the employee shall be paid from their original start time provided they report to work as previously scheduled.

(d) Personal Time Package Driver

Package drivers shall be allowed a ten (10) minute paid break to be taken within the second and third hour of their work day. However, they may not avail themselves of this break until being able to meet all time committed services.

Package drivers shall be allowed a thirty (30) minute unpaid lunch period to be started and completed between the fourth (4th) and the sixth (6th) hour. However, fifteen (15) minutes of the stated thirty (30) minutes may be taken during the remainder of the day.

It is agreed that there shall be no loss of previously demonstrated productivity standards or service commitments. It is understood that all breaks and lunches will be taken on the delivery area.

(e) Feeder Driver

If any driving segment of a feeder run has a scheduled driving time in excess of two (2) hours and forty-five (45) minutes, the driver will be scheduled to take a portion of his thirty (30) minute personal time, up to fifteen (15) minutes, where feasible, during that segment.

Feeder drivers shall be allowed one (1) ten (10) minute paid break during the course of their shift at a mutually agreeable time.

Section 11.6 – Combination Jobs

It is anticipated that the changing nature of the Employer's business will result in some job combinations. An employee may be required to work in more than one job classification within any work day. When such combination jobs are made, the Employer will pay the employee according to the following: when the employee is required to spend one (1) hour or more of his work day upon a job providing a higher rate of pay, he shall receive the higher rate for the entire shift; for the full-time employee, the above mentioned period of one (1) hour shall be a two (2) hours or more period.

Section 11.7 – Competition

It is agreed that any provision in this contract to the contrary, notwithstanding:

1. The Employer agrees that no work currently being done by the bargaining unit will be subcontracted out during the term of this Collective Agreement. However, in the event of a serious financial hardship, which could result in the closure of a delivery centre, the Union and the Employer shall meet for the purpose of addressing the closure. Failing agreement, the closure of the delivery centre shall be resolved by arbitration.
2. The Employer may use substitute means of transportation in its feeder operations, such as aircraft or TOFC provided that if the Company extends TOFC operations over those presently in effect, it is agreed that none of the feeder drivers employed by the Company in the area affected will be laid off as a direct result of the extension of TOFC operations.
3. The Employer may drop loaded or empty trailers at locations designated by it, its customers or consignees for customer or consignee loading or unloading. It is understood that customers and consignees will not move trailers for loading and/or unloading. It is further understood that dropping and picking up of these trailers shall be done by members of the bargaining unit.
4. A joint Employer / Union Competition Committee shall be created with an equal number of Employer and Union representatives. The Committee shall meet upon written request by either party for the purpose of discussing and evaluating proposals which, if adopted by the Committee, could create additional bargaining unit jobs, enable the Employer to more effectively compete with other companies, implement new services and products, or change existing services that are outside of the current Collective Agreement. Nothing within this provision or Agreement shall require the Employer to offer or maintain any particular service or product.

Section 11.8 – Part-Time Employees - All Bargaining Classifications

- (a) Such employees, when reporting to work as scheduled, shall be guaranteed a minimum of three (3) hours and shall start to be paid from the time they are scheduled to report to work. Employees working on the Toronto Preload, Toronto Hub Twilight sort, and Montreal Hub Twilight sort will be guaranteed a minimum of three and a half (3.5) hours per day.
- (b) Such employees shall be entitled to an unpaid rest period of fifteen (15) minutes to be taken no earlier than one hour after the operation starts, unless major operational constraints occur.
- (c) The work week for such employees shall consist of five (5) consecutive days. The overtime rate of pay shall be applicable only for work on General Holidays and/or all hours worked in excess of five (5) hours in a day for work performed in the employee's regular job assignment on their regular scheduled shift except, when working in combination with another job or jobs (e.g. part-time driver). When the employee is working in a combination of jobs, overtime shall be paid after eight (8) hours in a day or forty (40) hours in a week. Part-time employees who work a sixth (6th) or seventh (7th) workday will be paid at time and one-half (1 ½) their hourly rate for all hours worked on these days.

Employees shall be given the opportunity in order of their seniority to perform extra work available after the completion of their day's work provided that such employees are present, available, and qualified at such time as the work is to be performed. If no one is available the Company will assign the employees by classification in reverse order of seniority. In no event, may employees displace other employees who have not completed their assignment.

- (d) Such employees shall be on separate seniority lists, by classification, in each operating centre or hub shift. (e.g. sunrise, twilight, midnight), international clearance centre shift (e.g. morning, p.m.) or air recovery centre shift (e.g. morning, p.m.).
- (e) Such employees who are otherwise eligible shall be entitled to optional holiday, holiday pay, bereavement leave and jury pay on the same basis as full-time employees except that they will be paid at four (4) hours of straight time pay per day or the average hours paid per day of the previous calendar month, whichever is the greater.
- (f) A permanent new full time package driver job or permanent full-time package driver vacancy not filled within the classification will be posted for a period of five (5) days. Part-time employees may bid on a package driver opening or vacancy. The job will be awarded, within fourteen (14) days after the end of the posting to the senior bidding part-time employee, in the building in which the vacancy occurs, who has

qualified.

However, a minor accident, demerit points, or moving violations (abstract) will not deprive a part-time driver from being awarded a full-time job.

Part-time employees in a non-delivery building will be allowed to bid on a vacancy in a delivery operation only after that building's part-time employees were considered first.

The above procedure will be applied on an alternating, four-for-one basis (e.g. four part-time UPS and one new hire).

The employee awarded the job must satisfactorily complete a fifty (50) days worked training period before attaining seniority in that classification. Part-time drivers including those working in a Part-time driver combination job with at least one hundred and twenty (120) work days completed must satisfactorily complete thirty (30) days worked training period. The employee may decide to return to their previous position during their respective training period. Any part-time employee disqualified by employer or self cannot rebid again for one (1) year.

The part-time employee awarded the full-time package driver position will maintain their part-time rate of pay and will receive all contractual increases for said classification until they're eligible for the full-time package driver rate of pay. With the exception of a part-time employee who is within thirty (30) days of achieving the top rate of the part-time classification. This employee will continue through the part-time progression and once he achieves top rate, will receive all contractual increases including COLA (Cost of Living Allowance) until they are eligible for the full-time package driver rate of pay.

The Employer shall post on the bulletin boards the nominations of the employees awarded such openings or vacancies and a copy of this posted notice shall be sent to the local union.

- (g)** Part-time employees successfully transferring to package driver jobs will be considered as newly hired full-time employees and will be added to the appropriate seniority list. Their seniority date will be the day of the transfer.

For vacation and retirement purposes, the employee shall receive additional seniority credit equal to all time worked as a part-time employee.

- (h)** A hub and operating centre employee not regularly on an eight (8) hours schedule who is required to work as a preloader or sorter for one (1) hour or more of his work day shall receive the preloader or sorter rate of pay for the entire shift.

- (i)** A permanent opening or vacancy in a part-time classification shall be offered to the

part-time employees in that centre.

Employees interested in moving to another shift in the same building shall have the right to sign a list that will be maintained by management. Prior to hiring from the outside for a permanent opening, the senior employee on the list shall be awarded the open position.

Such opening or vacancy shall be awarded to the senior bidding employee, who has successfully completed the probationary period in the same centre, or if not so filled, to the senior bidding employee, who has successfully completed the probationary period, in the building.

The opening or vacancy thus created shall be offered and filled by seniority within the bidding employees, who has successfully completed the probationary period in the building.

The opening or vacancy thus created will be filled by the Employer; but if the Employer offers this job to an actual employee, it shall be offered by seniority to the employee who has successfully completed the probationary period.

No more than ten percent (10%) of the number of employees in a shift (minimum of one (1)) can move to another shift within a calendar month, to a maximum of fifty percent (50%) within a calendar year.

An employee moving to another part-time classification or to another shift cannot move to another part-time job before a one (1) year period, except to move to a part-time driver job or to a position with a higher rate of pay.

The Employer shall post on the bulletin boards the nominations of the employees awarded such openings or vacancies and a copy of this posted notice shall be sent to the Local Union.

Any part-time employee moving to another part-time classification, to another shift or to a part-time driver classification shall dovetail his seniority with the employees in the classification or shift to which he is moving.

- (j)** Employees shall be notified of a change in their starting times, at the start of their work day prior to the change.

It will remain the responsibility of the Employer to notify those employees who may not be at work on the day prior to any changes to their start times. Failing such notification, the employee shall be paid from their original start time provided they report to work as previously scheduled.

- (k)** The Employer agrees to create a shifter classification, at the discretion of the

Employer, these employees could be either full-time or part-time. The shifter classification rate of pay is established in Article 28.8 of the Collective Agreement.

- (l) The Employer may combine part-time classifications or shifts. The employees working in such job combinations shall be paid in accordance with article 11.6 of the Collective Agreement.

Upon request from the Local Union, the Employer will meet to discuss the possibility of creation of combination jobs.

In the event the Employer, due to operational conditions, determines that a part-time employee can be converted to full-time, the Employer will notify the local union prior to the change being made. The employee would be entitled to an eight-hour (8) guarantee and will continue to be paid at their existing classification rate. If due to operational changes, the full-time position is no longer required, the local union will be notified, and the employee will revert back to their part-time position.

- (m) In the event of a layoff of a permanent part-time employee they will have the right to displace the junior part-time employee in the same building where the layoff occurred, providing they are qualified to perform the work on the first Monday following the date of layoff.

- (n) Part-time employees may, at their own expense, obtain a transfer from one centre to another subject to the following conditions:

1. He can only transfer into a part-time classification.
2. He is qualified in the classification to which he bids.
3. Request for transfer by an employee who is qualified to bid shall be valid thirty (30) days following receipt of the request.
4. Any part-time employee transferring to a new centre shall dovetail his seniority with the employees in the classification or shift to which he is moving.
5. This transfer shall be granted only after all employees in the centre that has the opening have been considered first.
6. The transferring employee upon acceptance shall have ten (10) working days, commencing on the date of the company granting request to transfer, in which to transfer to the awarded position. If said transferee fails to report to the new location within this ten (10) day period the employer shall fill the vacancy at its sole discretion.

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7. The vacancy created by the employee who is transferring will not be subject to the transfer procedures.

ARTICLE 12 - VACATIONS AND VACATION PAY

Section 12.1

All employees with one (1) year's service, but less than five (5) years' service shall be given two (2) weeks vacation with pay. Vacation pay for such employees will be paid on the basis of 4.5% of gross earnings since their last computed vacation pay period.

Section 12.2

Employees with five (5) years' service shall be given three (3) weeks vacation with pay. Vacation pay for such employees in the first year of entitlement will be paid on the basis of 4.5% of gross earnings from their last computed vacation pay period to their employment anniversary date, and 6.5% of gross earnings from the employment anniversary date. In subsequent years, employees will be paid on the basis of 6.5% of gross earnings since their last computed vacation pay period.

Section 12.3

Employees with ten (10) years' service shall be given four (4) weeks vacation with pay. Vacation pay for such employees in the first year of entitlement will be paid on the basis of 6.5% of gross earnings from their last computed vacation pay period to their employment anniversary date, and 8.5% of gross earnings from the employment anniversary date. In subsequent years, employees will be paid on the basis of 8.5% of gross earnings since their last computed vacation pay period.

Section 12.4

Employees with twenty (20) years' service shall be given five (5) weeks vacation with pay. Vacation pay for such employees in the first year of entitlement will be paid on the basis of 8.5% of gross earnings from their last computed vacation pay period to their employment anniversary date, and 10.5% of gross earnings from the employment anniversary date. In subsequent years, employees will be paid on the basis of 10.5% of gross earnings since their last computed vacation pay period.

Section 12.5

Employees with twenty-five (25) years' service shall be given six (6) weeks vacation with pay. Vacation pay for such employees in the first year of entitlement will be paid on the basis of 10.5% of gross earnings from their last computed vacation pay period to their employment anniversary date, and 12.5% of gross earnings from the employment anniversary date.

anniversary date. In subsequent years, employees will be paid on the basis of 12.5% of gross earnings since their last computed vacation pay period.

Section 12.6

Employees who have qualified for two (2), three (3), four (4), five (5) or six (6) weeks vacation and who sever or have their employment severed, shall receive at the date of severance or as soon as reasonably possible thereafter, all vacation pay computed at 4.5%, 6.5%, 8.5%, 10.5% or 12.5% respectively of their earnings since the termination of their last computed vacation pay period.

Section 12.7

The period for taking vacations will be from March 15th to March 14th the following year and all vacations must be taken during this period (excluding the period beginning at the end of the last full week in November and ending December 26th, during which no vacation time will be granted).

The summer vacation period will be from May 1st to September 30th, inclusive and employees who qualify for more than three (3) weeks vacation will be restricted to three (3) weeks during this period.

The Employer will post, by January 15th, the schedule outlining the number of vacation weeks available for the following vacation year.

This list will remain posted until February 1st, after which employees will be asked, in order of seniority, to sign for the weeks of their choice.

Employees refusing to sign for their vacation time, when asked, will not be allowed to displace junior employees at a later date.

Employees failing to sign for their choice of vacation by the end of the selection period will be assigned to the remaining available weeks according to seniority.

The finalized vacation schedule will be posted by March 1st.

Once an employee has booked his vacation it cannot be changed except under the following conditions:

- (a) The requested week(s) are available.
- (b) The employee wishing to change his vacation must make the request in writing thirty (30) calendar days prior to the requested change.
- (c) Each employee is restricted to one (1) change per year.

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- (d) The vacancy created by the employee moving shall be filled, in seniority order, subject to (b) and (c) above with a maximum of two (2) moves. The request for such moves shall be granted subject to the operating needs of the Employer. Such requests shall not be unreasonably denied. Any further moves shall be filled at the sole discretion of the Employer.

The Company will allow the number of employees off for vacations based on the following guidelines:

1 - 8 employees.....minimum 1 per week
9 - 18 employeesminimum 2 per week
19 - 25 employeesminimum 3 per week
Over 25 employeesminimum 15% per week
commencing during the 1992 vacation year*

- * Calculations that result in .5 to .9 shall be rounded up to the next whole number.
- * During the first two full weeks of January the number of employees that can be off will be a maximum of 1 employee per centre with 1 to 25 employees and a minimum of 2 or a maximum of 7% per centre with 26 or more employees.
- * Employees who are off work at the time of selection and have been off for one (1) year or longer, will not be included for the purposes of determining how many employees will be off each week. However, if the Employee has advised the Employer of his return to work prior to February 1st, then he will be included.

Feeder driver vacations will be selected on an area wide basis.

All employees on the feeder driver cover list must schedule their vacations within the feeder department. It is understood that cover feeder drivers will select their vacations after all of the feeder drivers on the feeder seniority list have selected their vacations.

Cover feeder drivers shall be calculated in the package driver classification.

Section 12.8

Vacation pay shall be issued to the employee one (1) week prior to the employee's vacation. This shall include when the dates of an employee's vacation have been changed.

ARTICLE 13 - GENERAL HOLIDAYS

Section 13.1

The following General Holidays will be observed:

New Year's Day

Good Friday

Victoria Day

Canada Day

Civic Day (All Provinces with the exception of Quebec)

National Day for Truth and Reconciliation

Labour Day

Thanksgiving Day

Christmas Day

Boxing Day

St. Jean Baptiste Day (In the Province of Quebec only)

Remembrance Day is substituted by the Civic Day or St. Jean Baptiste Day.

In the event a statutory holiday is proclaimed by the Federal government, such holiday shall be observed as a general holiday.

Section 13.2

Full-time seniority employees shall be paid eight (8) hours pay at their appropriate hourly rate for the above listed holidays.

Section 13.3

Employees whose regular shifts begin or end on a holiday shall not be entitled to premium pay for those hours. The holiday shall be either advanced or delayed but shall, nevertheless, be observed and paid as a holiday.

Section 13.4

Full-time employees who attain seniority prior to February 16th, shall be allowed to take six (6) optional holidays off, with pay, computed at eight (8) hours per day during the following contract year.

Any full-time employee eligible for five (5) optional days may combine these days for an additional week of vacation to be paid at forty (40) straight-time hours. This option week is to be selected after all regular vacations have been selected and posted on March 1st each year. Requests for an option week shall be awarded, in seniority order, within three (3) days after the finalized vacation schedule has been posted.

New full-time employees who attain seniority after February 15th, shall be allowed to take three (3) optional holidays off, with pay, between the date they attain seniority and

February 15th of the following year.

Part-time employees who attain seniority will be allowed four (4) optional holidays off, with pay, in accordance with 11.8 (e).

All optional holiday requests submitted prior to the finalized vacation roster being posted, as per the Collective Agreement, will be awarded in order of seniority subject to the number of employees off at the same time as provided in section 12.7 (d). All other requests for an optional holiday shall be put forth in writing on a form supplied by the Employer, with at least fourteen (14) days notice and the Employer shall reply, in writing, within seven (7) days after the request being made and will be awarded on a first come first serve basis subject to the number of employees off at the same time as provided in section 12.7 (d). Should the Employer fail to reply in the allotted time, such optional holiday shall be deemed granted.

These optional holidays can, at the employee's option, be used as sick days.

Employees entitled to paid medical leave days will earn them as per the Canada Labour Code.

Both the Union and the Employer agree that the Optional holidays provided in this article fulfill the Canada Labour Code requirements of the Personal Leave Days.

Section 13.5

Where one or more General Holidays fall during the vacation period of an employee, such employee will be paid for the day, or days, and at the employee's option, will be entitled to one day off, without pay for each such general holiday to be taken at a time that is mutually agreed upon by the Employer and the employee. A request for the additional day(s) off will be granted subject to the operating needs of the Employer on a date mutually agreeable to both the employee and the Employer.

ARTICLE 14 - PAY PERIOD

Section 14.1

All employees covered by this Agreement shall be paid in full each week. Not more than one (1) week's pay shall be held on an employee, except for newly established extended areas which may be held up to two (2) weeks. Each employee shall have access to UPSers.com which will allow them to privately view and print their statement of total hours and gross earnings and an itemized statement of all deductions made for any purpose. Effective January 1st, 2005 vacation pay accrued will also appear on the employees pay stubs.

It is agreed all employees covered under this agreement will be paid by direct deposit. Failing to provide payroll with the necessary information will result in the employee not being paid for that week.

Section 14.2

Payroll information and stubs will be available on UPSers.com. In the event of a proven pay shortage in excess of fifty dollars (\$50.00) for full-time employees, and twenty-five dollars (\$25.00) for part-time employees, the employer will reimburse the correct amount by direct deposit on the same business day, providing the employee has notified the Company at the start of his shift.

Section 14.3

The Employer agrees to provide forms for the driver to record his/her starting and ending times.

When requested by the Union, time clocks will be left in place for employees to record their work hours for their own personal use.

ARTICLE 15 - BULLETIN BOARD

Section 15.1

The Employer agrees to permit posting of any notices of Union meetings or functions on a bulletin board conspicuously placed and provided exclusively for that purpose provided they are authorized and signed by an officer of the Local Union and will be confined to official Union business.

Section 15.2

The Employer agrees that if the daily package recap is posted, the employee's name will not appear.

ARTICLE 16 - CREDIT UNION

Section 16.1

The Employer agrees, for the employees who so desire, to deduct from their pay cheques, amounts of money, authorized by the employee, that it will remit to the Fonds de Solidarite des Travailleurs du Quebec (F.T.Q).

ARTICLE 17 - HEALTH & WELFARE INSURANCE

Section 17.1

The Employer agrees to provide Health & Welfare coverage for all qualified employees subject to the plan documents until September 30, 2000.

Section 17.2

The Employer agrees to continue to pay one hundred percent (100%) of the billed rates for premiums for employees participating in their respective provincial health insurance plan.

Section 17.3

Effective October 1st, 2000, all eligible Health and Welfare Plan participants will be enrolled in the United Parcel Service Canada Ltd. Flexible Benefits Plan Option 4, unless they choose another option. All employees hired after October 1st, 2000 will be eligible to enroll in the Flexible Benefits Plan on the first (1st) day of the month following one (1) year of employment and will be enrolled in Option 3 unless they choose a lesser option.

Such coverage shall be at no cost to the employee.

The Employer agrees to make a booklet available to all employees, which outlines the benefits of the plan. The EI weekly disability benefit for full-time employees shall continue to be the same as outlined in the plan policy. It is understood that the benefit levels for the UPS Canada Flexible Benefits Plan will be maintained for the life of the Agreement.

Section 17.4

In consideration of the increases negotiated in this Collective Agreement, it is agreed that one hundred percent (100%) of the EI premium rebate re. weekly indemnity shall accrue to the Employer.

ARTICLE 18 - PENSION PLAN

Section 18.1

The Employer and the Union will establish a joint Board of Trustees to administer the current Pension Plan as outlined in the attached Memorandum of Agreement.

Section 18.2

A seniority employee will be eligible to become a member of the United Parcel Service Canada Ltd. Pension Plan upon completion of one year of continuous service in accordance with the plan documents. The Employer agrees to provide a booklet upon

request to each employee which outlines the benefits of the plan and have posted on their website details regarding the Pension Plan as well as the Administrators contact information.

Section 18.3

Pension contributions and credit for service for employees' absence due to illness or compensable injury shall be in accordance with the Canada Labour Code.

Section 18.4

The monthly pension benefits will be as follows:

- (a)** As of February 2007, the monthly pension benefit will be fifty-six dollars and fifty cents (\$56.50) per month for all years of accumulated Service Credit.
- (b)** As of January 2011, the monthly pension benefit will be seventy-eight (\$78.00) dollars per month for each year of credited service for future service only for all eligible employees.
- (c)** As of January 1, 2016, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be eighty-six (\$86.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
- (d)** As of January 1, 2021, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be eighty-eight (\$88.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
- (e)** As of January 1, 2023, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety (\$90.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
- (f)** As of January 1, 2026, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety-five (\$95.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
- (g)** As of January 1, 2028, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety-eight (\$98.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
- (h)** As of January 1, 2030, the monthly pension benefit for full-time and for part-time

employees hired prior to January 1, 2016 will be one hundred (\$100.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.

- (i) As of January 1, 2016, the monthly pension benefit for all newly hired part-time employees will be fifty percent (50%) of the applicable full-time accrual rate in any given year.

ARTICLE 19 - JURY DUTY

Section 19.1

If any employee is called and is required to serve on jury duty or as a Crown Witness on his normal working day, the Employer agrees to pay the equivalent of an eight (8) hour day at straight time and four (4) hours for a part-time employee or the average hours paid per day of the previous calendar month, whichever is the greater.

ARTICLE 20 - BEREAVEMENT LEAVE

Section 20.1

In the event of a death in the immediate family, a regular full-time or part-time employee shall be allowed a reasonable time off to attend the funeral or to make necessary arrangements for the funeral or memorial service, not to exceed four (4) scheduled work days.

These days shall not extend beyond the day of the funeral unless an additional day is required for travel. The employee will be reimbursed at eight times the employee's straight-time hourly rate for each day lost from work for those employees whose regular scheduled work week is five (5) days.

Immediate family shall mean spouse, common law spouse, father, mother, brother, sister, son, daughter, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, grandparents, spouse's grandparents, step-parents, step-children and grandchildren.

If more time is required for any reason relating to the death, a leave of absence may be granted if mutually agreed upon.

ARTICLE 21 - PARKING TICKETS

Section 21.1

It is agreed that the Employer shall continue to pay for parking tickets incurred by drivers, unless such ticket is incurred in an area that the driver was instructed not to park. In such case, the employee shall pay the ticket. In metropolitan areas where free parking is not

available to the driver in regard to personal time, the Company agrees to reimburse the driver for parking fees, subject to the submission of receipts with the daily turn-in.

Section 21.2

All Highway Traffic Act violations incurred while in Company vehicles shall be reported with a copy of the offense at the end of the work day or prior to their next scheduled start time. Except where the moving violation is a speeding offence, such a reported offence shall not be subject to discipline.

ARTICLE 22 - BREAKDOWN OR IMPASSABLE HIGHWAYS

Section 22.1

In any instance of breakdown or impassable highway which prevents an employee from proceeding to his destination (or if obstructed from returning to his operating centre) the employee shall be paid for all time up to the time at which he arrives at a place of lodging or other suitable shelter, with overtime payments if appropriate. Once he has arrived at a place of lodging or other suitable shelter, the employee shall be considered to be relieved of duty until his regular starting time the next day or until called to duty, whichever occurs sooner.

(Suitable shelter shall be defined as a place inside with heat, water and toilet facilities. This could include but not be limited to a residence, home, gymnasium, police station, fire house, restaurant, truck stop, etc. These places must, however, have a place where the employee may sleep or at least rest with reasonable comfort).

If more than one (1) day elapses before the employee is called to duty, he shall be paid for not less than his regular daily guarantee (eight times the employee's regular hourly rate) for each calendar day so long as he is away from his home operating centre because of a breakdown or impassable highway. The Employer agrees to pay reasonable costs of meals and lodging.

ARTICLE 23 – BONDS

Section 23.1

Should the Employer require any employee to give bond, cash bond shall not be compulsory, and any premium involved shall be paid by the Employer. The primary obligation to procure the bonds shall be on the Employer. If the Employer cannot arrange for a bond within ninety (90) days, he must so notify the employee in writing.

Failure to so notify shall relieve the employee of the bonding requirement. If proper notice is given, the employee shall be allowed thirty (30) days from the date of such notice to

make his own bonding requirement, standard premiums only on said bond to be paid by the Employer. A standard premium shall be that premium paid by the Employer for bonds applicable to all other of its employees in similar classifications. Any excess premium is to be paid by the employee. Cancellation of a bond after once issued shall not be cause for discharge unless the bond is canceled for cause which occurs during working hours or due to the employee having given a fraudulent statement in obtaining said bond.

ARTICLE 24 - UNIFORMS & SPECIAL CLOTHING

Section 24.1

Required uniforms and other special clothing shall be furnished by the Employer.

Employees must comply strictly with Employer rules and regulations concerning personal grooming and appearance and wearing of uniform and accessories. Shirts shall be furnished by the Employer and maintained by the employee. Upon request, ramp employees will be provided with a raincoat.

Section 24.2

Shorts shall be furnished by the Employer to drivers required to wear uniforms. Shorts may be worn only when accompanied by the approved socks which must be purchased by the employee.

ARTICLE 25 – GENERAL

Section 25.1

The parties agree that the principle of a fair day's work for a fair day's pay shall be observed at all times and employees shall perform their duties in a manner that best represents the Employer's interests. It is understood that the Employer shall not overly supervise or unfairly coerce employees in the performance of their duties. It is further understood that the Employer will ensure that the workplace is free of intimidation and harassment. Any violation of this Article will be subject to the Grievance Procedure.

The Employer will treat employees with dignity and respect at all times. The Employer shall not retaliate against any Employees for exercising rights under this Agreement. In considering any grievance alleging retaliation for exercising his/her rights under the Agreement, the severity and timing of the Employer's actions that modify an employee's work assignment or reprimand employees shall be relevant factors to a determination of motivation. Employees will also treat each other as well as the Employer with dignity and respect.

Section 25.2

No employee shall be compelled to reimburse any C.O.D. discrepancies, which the Employer alleges the employee has to reimburse, until the full grievance procedure (if applicable) as contemplated by the Collective Agreement has been exhausted.

No disciplinary action will be taken with regard to C.O.D. discrepancies without an investigation by the Employer. Appendix C, Section C.5 shall not apply to C.O.D. discipline.

The Employer shall reimburse employees for loss of personal money or personal property in a holdup while on duty, up to a maximum of two-hundred and fifty dollars (\$250) per employee, which will include up to four (4) hours of lost wages, if required, and the cost of replacing their drivers license, social insurance card and birth certificate, provided the employee promptly reports such holdup to the Employer and the police, and co-operates in the investigation of such holdup. Employees shall be paid for all time involved.

Section 25.3

Employees charged with loss or damage, including high value, shall be subject to discipline only. Such employees shall remain on the job without loss of pay, until the discipline is sustained under the grievance procedure. This shall not pertain to COD's.

Section 25.4

All managers and supervisors shall wear name plates so that they are readily identifiable as management personnel while on duty.

Section 25.5

Appendices A, B, C, D and the Letters of Understanding No. 1 through No. 18 attached hereto form an integral part of this Agreement.

Section 25.6

Where provinces require it, drivers will authorize the Employer, in writing, to obtain a copy of the driver's Provincial driver abstract when the Employer so requests.

Section 25.7

The Employer agrees to reimburse drivers for cartage licenses required by municipalities.

Section 25.8

The Employer shall not use bargaining unit employees to perform any supervisory function

as outlined in Section 3.1 of the Collective Agreement.

No written or verbal report by a bargaining unit employee will be relied upon to discipline another bargaining unit employee.

Written reports will be required only to the extent of confirming training given.

Section 25.9

The Employer and union agree that packages weighing over seventy (70) pounds will be handled safely and according to proper methods, training of which will be provided. In the event that an employee is unable to deliver or pick up a package, or if it is the employees good faith belief that handling of any package would be a safety hazard to herself, or himself, such employee shall, as soon as is reasonably possible, notify their supervisor and shall follow their supervisors instructions as to the delivery or pick-up of such packages. The above language applies to inside sort employees as well. In the event that an employee is unable to pick up or deliver such packages, as per their supervisors instructions, the employee shall not be subject to discipline.

In the event a package car driver has concerns regarding their ability to safely deliver a package weighing over seventy (70) pounds, they will notify their management team who will provide a plan to have the package safely delivered, otherwise, if no plan is provided, the driver will not be required to offload the package and shall not be subject to discipline.

Section 25.10

The Company will provide, at no cost, an appropriate vehicle to any employee that has to upgrade their license to class 3 in order to comply with regulations, dependent on operational needs, concerns or scheduling.

Section 25.11

The Company agrees to have a program available for employees that will provide assistance and awareness to mental health related issues.

Section 25.12

The Employer shall advise the Union in writing of any technological change involving the use of drones or driverless vehicles to transport, deliver or pick-up packages, platooning or shifting at least ninety (90) days prior to the change being implemented.

Section 25.13

The Employer will respect job preference in the part-time preload operations. Wherever

possible the Employer will meet with the Union at the Local level to discuss the implementation of bidding thirty percent (30%) of the part-time positions.

In the event there are other part-time operations interested in pursuing the language in the paragraph above the parties will meet to discuss the possibility.

To qualify for these preferred positions the employee must have a minimum of three (3) years seniority, and will be required to stay in the preferred position for a minimum of one year (1) before they can move to another position within the part-time classifications.

ARTICLE 26 - PART-TIME DRIVERS / NON COMBO / WALKERS

Section 26.1

The work caused by absence due to vacations, approved leave of absence, sickness, injury, accidents, holidays, and any excess work that is available will be offered to the non-combination part-time drivers, at their current rate in order of seniority. This work includes any work performed by a regular full-time package driver.

The Employer will not use part-time drivers or walkers to circumvent the creation of regular full-time jobs or to replace existing regular full-time drivers. However, these employees may be used in an effort to reduce the hours worked by the full-time drivers as outlined in Section 11.5.

Section 26.2

- (a)** Part-time drivers will be used in order of seniority by classification to perform the work.
- (b)** Part-time drivers and walkers shall be laid off prior to any full-time seniority driver, inclusive of daily lay-offs due to the cancellation of regular package runs provided the part-time driver or walker has not commenced their day. A full-time driver shall not have their hourly rate reduced to perform such work.
- (c)** A four (4) hour guarantee shall apply to part-time seniority drivers provided this is their primary job and they reported to work as scheduled.
- (d)** All work performed on Saturday, Sunday or a General Holiday shall be offered to the part-time drivers in order of seniority for the delivery, pickup, sort, shuttle and all related handling of packages. Overtime for this work will be paid after eight (8) hours in any twenty-four (24) hour period or forty (40) hours per week. Such employees will be paid at the part-time driver's rate of pay. A four (4) hour guarantee shall apply to Saturday, Sunday and General Holiday work.
- (e)** If an employee covered by this article has worked a total of thirty seven (37) or more

hours by the end of the fifth (5th) day, such employee will not be eligible for Saturday part-time driver work.

- (f) Because of the nature of the business, Shuttle drivers may have earlier and/or flexible start times to coincide with the needs of the Employer's operation, this includes movements of packages to airports and other locations such as service centres, UPS buildings and meet points with other drivers. Full-time employees currently performing shuttle runs will not be replaced by the use of part-time drivers.

Section 26.3

Overtime pay provisions shall apply after eight (8) hours in any twenty-four (24) hour period or forty (40) hours per week.

Section 26.4

The work week for part-time drivers and/or walkers, shall consist of any five (5) consecutive days in a seven (7) day period.

Section 26.5

A part-time driver seniority list and separate Walker seniority list, by Centre, shall be established, posted and maintained in each Centre, Hub, International Clearance Centre and Air Recovery centre.

Section 26.6

A part-time employee awarded a part-time driver position shall receive the part-time driver rate of pay at the progression rate equal to their seniority. In no event, shall any such driver suffer a reduction in their hourly rate of pay.

Section 26.7

In the event a part-time driver or walker is paid one thousand nine hundred (1,900) hours for all hours worked in the part-time driver or walker classification, in a calendar year the Employer will create a full-time package driver position which will be posted and awarded in accordance with the collective agreement. These one thousand nine hundred (1,900) hours paid excludes vacations, and jury duty.

Section 26.8

A walker will not drive any vehicle but shall operate on foot or cart bicycle and shall start and end the day in the area worked. Walkers who have attained seniority shall be guaranteed four (4) hours for each day worked. Walker's can be used in apartment buildings, office towers, and / or shopping centres, however, during peak periods the use of walker's may expand.

Section 26.9

The Company shall send to a Local Union a list of all part-time drivers and a separate list of all walkers by centre, with the total hours paid by each employee in accordance with Section 26.7. This list shall be sent to the Local Union three (3) times a year, May 15th, September 15th, for the accrued hours paid since January 1st of the current year, and on January 15th for the accrued hours of the past year.

ARTICLE 27 - WAGE PROTECTION - COST OF LIVING.

Section 27.1

Scope - All seniority employees on the seniority list who have completed their appropriate progression schedule shall be entitled to the Cost of Living Allowance as set forth in this Article.

Section 27.2

Index - The amount of the Cost of Living Allowance as set forth in this Article will be determined in part through the use of the Consumer Price Index for Canada (1986 = 100), hereinafter referred to as the "Index". Continuance of this Cost of Living Allowance shall be contingent upon the availability of the Index in its present form or as it may be modified by Statistics Canada and calculated on the same basis as the Index for January 1988, unless otherwise mutually agreed upon by the parties.

Section 27.3

Cost of Living Allowances shall be effective on February 1st, 2026, February 1st, 2027, February 1st, 2028, February 1st, 2029 and February 1st, 2030.

Section 27.4

First Year - The February 1st, 2026 adjustment will be calculated by the difference between the January 2025 Index and the January 2026 Index.

Section 27.5

Second Year - The February 1st, 2027 adjustment will be calculated by the difference between the January 2026 Index and the January 2027 Index.

Section 27.6

Third Year – The February 1st, 2028 adjustment will be calculated by the difference between the January 2027 Index and the January 2028 Index.

Section 27.7

Fourth Year – The February 1st, 2029 adjustment will be calculated by the difference between the January 2028 Index and the January 2029 Index.

Section 27.8

Fifth Year - The February 1st, 2030 adjustment will be calculated by the difference between the January 2029 Index and the January 2030 Index.

Section 27.9

On February 1st, 2026, February 1st, 2027, February 1st, 2028, February 1st, 2029 and February 1st, 2030 there shall be an hourly allowance of \$0.01 for every .6 point increase. The Cost of Living Allowances, if any, shall be applied to the hourly rates.

Section 27.10

However, the Cost of Living Allowances, if any, to be added to the hourly rates on February 1st, 2026, February 1st, 2027, February 1st, 2028, February 1st, 2029 and February 1st, 2030 shall not exceed \$0.20 cents per year.

ARTICLE 28 - WAGES

All employees who were on the payroll prior to contract ratification date and are currently in wage progression will receive the contractual increases effective August 1st for all years and then complete the wage progression schedule shown below.

28.1 Feeder Drivers

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Singles	\$36.390	\$37.540	\$38.740	\$39.980	\$41.260	\$42.580
Doubles	\$36.520	\$37.670	\$38.870	\$40.110	\$41.390	\$42.710
Triples	\$36.640	\$37.790	\$38.990	\$40.230	\$41.510	\$42.830
(LCV)*	\$38.020	\$39.170	\$40.370	\$41.610	\$42.890	\$44.210

*Long Combination Vehicle

Progression Rate

08/01/25

Date of hire	\$25.00
Seniority plus twelve months	\$25.50
Seniority plus twenty-four months	\$27.00
Seniority plus thirty-six months	\$28.00
Seniority plus forty-eight months	Current Year Top Rate

28.2 Package Drivers

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$36.140	\$37.290	\$38.490	\$39.730	\$41.010	\$42.330

Progression Rate

08/01/25

Date of hire	\$20.00
Seniority plus twelve months	\$20.50
Seniority plus twenty-four months	\$21.00
Seniority plus thirty-six months	\$24.00
Seniority plus forty-eight months	Current Year Top Rate

28.3 Automotive Mechanics

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$41.140	\$42.290	\$43.490	\$44.730	\$46.010	\$47.330

Progression Rate 08/01/25

Date of hire	\$36.00
Seniority	\$37.00
Seniority plus twelve months	Current Year Top Rate

28.4 Maintenance Mechanics

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$39.240	\$40.390	\$41.590	\$42.830	\$44.110	\$45.430

Progression Rate 08/01/25

Date of hire	\$36.00
Seniority	\$37.00
Seniority plus twelve months	Current Year Top Rate

28.5 Apprentices

Levels 08/01/25

Level 1	\$23.93
Level 2	\$27.28
Level 3	\$29.10
Level 4	\$32.28

28.6 Preloaders, Sorters, Air Ramp Employees

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$30.340	\$31.490	\$32.690	\$33.930	\$35.210	\$36.530

Progression Rate **08/01/25**

Date of hire	\$18.50
Seniority plus twelve months	\$19.00
Seniority plus twenty-four months	\$19.50
Seniority plus thirty-six months	\$21.50
Seniority plus forty-eight months	Current Year Top Rate

28.7 Package Handler, Clearance Centre Employees, Customer Counter Clerks, Part-time Walkers, Car Washers and Revenue Auditors

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$28.96	\$30.110	\$31.310	\$32.550	\$33.830	\$35.150

Progression Rate **08/01/25**

Date of hire	\$18.00
Seniority plus twelve months	\$18.50
Seniority plus twenty-four months	\$19.00
Seniority plus thirty-six months	\$21.00
Seniority plus forty-eight months	Current Year Top Rate

28.8 Part-time Drivers and Shifters

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$30.380	\$31.530	\$32.730	\$33.970	\$35.250	\$36.570

Progression Rate 08/01/25

Date of hire	\$19.00
Seniority plus twelve months	\$19.50
Seniority plus twenty-four months	\$20.00
Seniority plus thirty-six months	\$22.00
Seniority plus forty-eight months	Current Year Top Rate

28.9 Clerical

<u>Top Rate</u>	<u>02/01/25</u>	<u>08/01/25</u>	<u>08/01/26</u>	<u>08/01/27</u>	<u>08/01/28</u>	<u>08/01/29</u>
Top Rate	\$24.900	\$26.050	\$27.250	\$28.490	\$29.770	\$31.090

Progression Rate 08/01/25

Date of hire	\$18.00
Seniority plus twelve months	\$18.50
Seniority plus twenty-four months	\$19.00
Seniority plus thirty-six months	\$20.00
Seniority plus forty-eight months	Current Year Top Rate

ARTICLE 29 - DURATION

Section 29.1

The term of this Agreement will be from August 1st, 2025 to July 31st, 2030. This Agreement shall be binding upon the parties hereto, their successors, administrators, executors and assigns.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

FOR THE COMPANY

FOR THE UNION

Dina Macera

Brian MacDonald

Bob Miles

Pierre André Blanchard

Dave Phipps

APPENDIX A

Operations Clerical Employees

The following language shall supersede any language on the same subjects in other sections of this Agreement unless specifically stated otherwise.

1. Appendix A shall cover all operations clerical employees that have certified.
2. All operations clerical employees certified after July 31st 2020 will be covered by Appendix A.
3. All operations clerical employees covered by Appendix A shall follow the wage progression as per Article 28.9, unless specified otherwise below.
4. In the event that an operations clerical employee is receiving a wage rate that is higher than the top rate as per Article 28.9, that employee will be red circled and will not receive any contractual increases until the top rate in Article 28.9 exceeds their existing wage rate.
5. The employees that are red circled as per paragraph 4 above, will not receive contractual increases however, they will receive an annual lump sum payment of two percent (2%) based on all regular and overtime wages earned between January 1st to December 31st of each year. In order to be eligible for this payment the employee must be employed on December 31st of any given year.
6. Operations clerical employees that certify after July 31st, 2020 will be red circled provided their current rate is above the start rate in Section 28.9. These employees will be considered as newly hired operational clerical employees for wage progression and will be added to the appropriate seniority list. Their seniority date will be the date of certification.

For vacation and vacation selection purposes, the employee's date of hire will be used.

Employees with a wage rate above the applicable top rate for their classification will follow A.4 and A.5.

7. Employees hired after a centre is certified will follow the wage progression set out in Article 28.9.
8. The Employer determines the need to maintain full-time positions or to replace full-time employees through attrition with part-time employees as required.

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9. The employer agrees to establish and maintain a separate seniority list for all operations clerical employees.
 10. If a clerical employee is laid off they will be able to displace a junior employee within their classification on the basis of seniority and on the condition that they are qualified and meet the normal job requirements.
 11. Employees covered under Appendix A will have the right to bid on positions as per Section 11.8(f) and 11.8(g) only after the employees in the main bargaining unit have been considered first. No employees from the main bargaining unit will be able to displace clerical employees.
 12. Article 17 of the collective agreement with respect to health and welfare insurance will apply to the clerical employees. All Employees will be enrolled in the Employer's flexible benefits plan. If a clerical employee was hired prior to October 1, 2004 they will be put into Option 4, whereas employees hired after October 1, 2004 shall be enrolled in Option 3 or a lesser option if the employee specifies.
 13. Employees that certify after the date of ratification will continue to participate in the Employers non-union pension plan until January of the year following their centres certification, at which point participation in that plan will cease and the employee will then be covered by the Employer's pension plan which applies to unionized employees, subject to the plan documents.
 14. The provisions of the collective agreement will apply if not otherwise covered by this Appendix A.

APPENDIX B

TERMS AND CONDITIONS APPLICABLE TO AUTOMOTIVE MECHANICS, AUTOMOTIVE TECHNICIANS, AND MAINTENANCE MECHANICS

B.1 Automotive technicians, automotive mechanics and maintenance mechanics shall be posted on a separate seniority list in each operating centre or shop.

B.2 The standard work week for employees hired prior to August 1, 2020 shall be five (5) consecutive days Monday through Friday, unless they bid on an alternative work week. A full-time seniority employee who is called to work and reports to work as scheduled shall be paid a minimum of eight (8) hours. Time and one-half (1 1/2) shall be paid for all hours worked in excess of eight (8) hours in a day or forty (40) hours in a week.

A work week consisting of five (5) consecutive days may be established as the need arises.

The Employer agrees, at the request of the Local Union, the parties will meet to determine if there is an opportunity to establish a four (4) day work week which will consist of four (4) days of ten (10) hours per day. A full-time seniority employee who is called to work and reports to work as scheduled shall be paid a minimum of ten (10) hours. Time and one half (1 1/2) shall be paid for all hours worked in excess of ten (10) hours in a day or forty (40) hours in a week.

B.3 Automotive technicians, automotive mechanics and maintenance mechanics called back after the completion of their shift shall be paid a call-back guarantee of three (3) hours at the overtime rate. Such employees shall only be required to perform the work for which they were called back.

B.4 Permanent shift openings or vacancies shall be posted for bid to automotive technicians, automotive mechanics and maintenance mechanics in seniority order with a maximum of three (3) moves.

A permanent shift vacancy or opening shall be defined as one that is in effect for more than thirty (30) working days.

B.5 Each employee shall furnish his own hand tools. All tools of 3/4" drive and over and all special tools including but not limited to tool meters and/or digital tach required to perform the work shall be provided and maintained by the Employer.

The Employer agrees to provide necessary training on unfamiliar tools or new equipment. Mechanics shall only perform driving work as it pertains to their mechanical duties.

The Employer shall provide and maintain all tools necessary to perform lubrication work.

No employee shall be penalized if he refuses to work under conditions contrary to the Canada Labour Code, Part II, Occupational Safety & Health.

- B.6** The Employer shall continue the practice of providing, on a daily basis, shirts and pants for automotive and maintenance employees and further the Employer shall provide rainwear, parka, sleeveless vests, warm lined leather gloves, and a toque when they are required to work outside. The employee shall not be required to share any of the above mentioned items. The Employer agrees to continue its current practice regarding uniform cleaning for its mechanics.

In Manitoba, Saskatchewan and Alberta automotive mechanics that require a pair of lined coveralls will have them provided and replaced as required.

- B.7** The Employer shall provide non-absorbent, insulated gloves for any employee and each mechanic who is required to work on propane fueling.

- B.8** Automotive technicians, automotive mechanics and maintenance mechanics shall be scheduled a maximum of one (1) hour of personal time during the work day.

- B.9** Apprentices shall be covered under this Agreement and the Employer shall provide all benefits under the Collective Agreement and provide the difference between any monies received from the Government, and the regular rate of pay for apprentices while attending school based on the apprentices current regular rate of pay or the Apprenticeship Act, whichever is the greater. Senior apprentices shall have preference over junior apprentices as to shift start times. This will not interfere with the Employer's right to train. Apprentices must attend school and receive a passing grade to be eligible for the rate of pay. In Quebec where automotive mechanics licenses are not required by the Province, and the employee does not have at least five thousand four hundred (5,400) hours of dedicated automotive mechanics experience, the employee will be considered an automotive apprentice and will follow the schedule and wages as set out in Article 28.5. If the employee has more than the required five thousand four hundred (5,400) hours, then they will follow the progression and wages set out in Article 28.3 or 28.4.

This also applies to Maintenance mechanics.

- B.10** A full-time or part-time utility classification shall be permitted in the mechanics / maintenance departments. The job description includes parts room work, painting and sanding of trailers, battery room inventory, shipping of tires and various miscellaneous duties. The hourly pay rate for the full-time or part-time utility classification will be the same as a part-time hub sorter.

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- B.11** Part-time certified mechanics may be used where needed. The hourly pay rate for the part-time mechanic shall be the same as the full-time automotive technicians, automotive mechanic.

Where the total hours worked by all part-time mechanics in that location justifies the addition of a full-time mechanic, the Employer will hire a mechanic for full-time employment. The minimum justification for the addition of a full-time mechanic at said location shall be the fact that where all hours worked by part-time mechanics at that location in any thirty (30) calendar days exceeds one hundred and twenty-eight (128) hours which could have been worked by one additional full-time mechanic.

Hours accumulated because of vacation or sickness will not be used to justify the addition of a full-time mechanic.

The above clause shall not apply to the Montreal and Toronto shops, however part-time mechanics may be used in Montreal and Toronto by mutual agreement between the Employer and the Local Union.

- B.12** The Employer will not have work done by an outside garage/contractor which is normally done by the automotive and maintenance personnel except when employees or equipment required are not available or when operational needs require the equipment to maintain service to our customers. The Employer will not sub-contract work for the purpose of avoiding overtime.

Where there are thirty (30) or more vehicles assigned to a building which presently uses a sub-contractor, the Employer shall hire and maintain an automotive mechanic on the payroll for that location. In buildings where there are fewer than 30 vehicles and there is currently a UPS mechanic employed, this position will be maintained. The Company will review staffing / sub-contracting with respect to the automotive classification and those arrangements economically feasible will be adjusted accordingly.

With respect to the above, the Company reserves the right to take into consideration:

1. Service and time requirements,
2. Operational needs,
3. Availability of equipment / utilization / facility,
4. Economically competitive,
5. Staffing

- B.13** In March of each year, all automotive and maintenance employees will be allowed to bid on start times in their immediate shops in accordance with their seniority and

qualifications and within their respective classifications. The Employer reserves the right to ensure that it has a nucleus of qualified personnel on each shift.

B.14 The Employer must establish regular start times for all employees which shall not be changed without forty-eight (48) hours posted notice. However, if an employee is required to report before his regular starting time, he will be advised at the start of the day of his previous shift.

B.15 The Employer will provide insurance coverage for loss of mechanic's tools taken from the Employer's premises in the case of a proven burglary. Claims to be paid to the mechanic in the case of a loss of his tools. Coverage will also be provided for loss due to fire.

In order to claim under this clause, the mechanic must have filed annually an inventory of approved tools with the Employer.

B.16 Mechanics will be provided with a heated, dry area to work in. In the event a fan is requested, the request will not be unreasonably denied.

The Employer agrees to provide a separate tool chest storage area.

B.17 Where the Employer has extra work to be performed on an overtime basis, senior employees shall be given the first opportunity to the work. However, they will have the right to decline the work, providing a sufficient number of junior qualified employees are available to do the said work.

B.18 The Employer agrees that employees employed in handling hazardous material shall be supplied by the Employer with any and all necessary safety equipment (rubber clothing, goggles, safety glasses, welding shields and welding screens, etc.) to protect the employee's person.

B.19 Full-time seniority mechanics will receive a maximum of three hundred dollars (\$300.00) per year upon presentation of proper receipts to purchase CSA certified footwear. Approved footwear will have steel toes and slip resistant soles. This amount will be paid within a two (2) week period of presentation of receipts.

B.20 All seniority mechanics on the payroll as of the last full pay period of the contract year shall receive ten dollars (\$10.00) per week up to a maximum of five hundred and twenty dollars (\$520.00) per year payable by separate cheque as a tool allowance. This amount will be payable at the end of the last full week of March. Nitrile gloves will be provided as needed.

B.21 The Employer shall reimburse mechanics for all trade licensing fees. This amount will be paid within a two (2) week period of presentation of receipts.

B.22 The Company and the Union agree that any concerns relating to day shifts for Automotive technicians (mechanics) shall be reviewed and discussed by the Automotive Division Manager and local Business Agent in that area.

B.23 Hub Automotive technicians (mechanics) will not be required to perform maintenance mechanic work dealing with high voltage equipment if they are not qualified to do so.

B.24 Whereas automotive technicians have been qualified with certificates in both light and heavy inspector trade licenses, there will be a premium paid of one dollar (\$1.00) per hour.

It is the sole discretion of the Company to determine how many qualified employees will be needed. The licenses will be obtained at the Employees expense.

B.25 In the event a certified mechanic desires to obtain a second mechanics license (ex. 310T) they will make the request to the Automotive manager responsible for their area in writing. If the request is approved, the Employee will meet with the Employer to discuss the available options to attend the required in school training. The options that will be made available will be documented and available upon request.

B.26 Mechanics who are required to work in a facility at times when no other employees are working can request a meeting with their supervisor to discuss their safety concerns related to working alone, with the intent to resolve their concerns. The resolution may include the use of technological devices.

APPENDIX C

Rules and Regulations

- C.1** All disciplinary measures for infractions of Rules and Regulations shall become invalid one (1) year after date of issuance.
- C.2** Nothing in these Rules and Regulations shall deprive the employees of the right to challenge a penalty through the regular grievance machinery. Existing Employer Rules and Penalties shall not conflict with those contained herein. In case of conflict, it is agreed that these Rules and Regulations shall apply. All infractions of the Highway Traffic Act and Municipal by-laws shall be the responsibility of the employees except those which are, by their nature, the responsibility of the Employer.
- C.3** For the purpose of this Article, "discipline" shall mean:
1. Written reprimand; or
 2. Suspension; or
 3. Dismissal.
- C.4** Any employee requested to sign for the receipt of an employee corrective discipline contact report, may be accompanied by a steward.
- C.5** All penalties and reprimands must be issued to the employee within five (5) working days, exclusive of Saturdays, Sundays and Holidays from the time the infractions became known with a copy to the Local Union, otherwise the penalty or reprimand will be considered null and void.
- C.6 Passengers:**
No driver shall allow anyone, other than employees of the Employer, who are on duty, to ride on his truck except by written authorization of the Employer, except in cases of emergency arising out of disabled commercial equipment, accidents, or an Act of God.
- C.7 Accidents:**
- (a) Accidents for which the employee is at fault for which his action or lack of action is a contributory factor, will result in disciplinary action which may range from reprimand to dismissal according to the seriousness of the accident. However, the driver will be absolved of blame if the accident is proven to be caused by mechanical failure and the Employer will then be responsible for wages and expenses if the driver involved is required to appear in court relating to the accident.

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- (b) Suspension for the investigation of an accident shall not exceed five (5) days (Saturdays, Sundays and General Holidays excluded). Employees shall be paid for all lost time during the said investigation period.
 - (c) Failure to report all accidents as soon as possible in accordance with Employer posted instructions will result in the employee being subject to discipline.
 - (d) Employees involved in accidents will be notified by the Employer whether the accident was a preventable or a non-preventable accident within thirty (30) days from the date the accident occurred.

C.8 Equipment:

- (a) Tampering with tachograph, governor or other safety devices:
 - 1st offence - one week off
 - 2nd offence - subject to discipline.
- (b) Failure to ensure that power equipment is properly serviced for fuel, oil and water before leaving the Employer's location where required by the Employer:
 - 1st offence - reprimand
 - 2nd offence - one day off
 - 3rd offence - three days off
 - Subsequent offences - subject to discipline
- (c) Unauthorized use of Employer motor vehicles:
 - 1st offence - reprimand to three days off
 - 2nd offence - subject to discipline.
- (d) No driver shall be disciplined solely on Telematics data.

The Employer agrees that Telematics and similar technology is intended to support employee development, and not to be used for surveillance or punitive action.

C.9 Conduct and Behaviour:

- (a) Consuming intoxicants or illegal stimulants while on duty or on the Employer's property:
 - 1st offence - subject to discipline.
- (b) Reporting for work while under the influence of an intoxicant or an illegal

stimulant:

1st offence - reprimand to one week off

2nd offence - subject to discipline

(c) Theft or willful damage:

1st offence - subject to discipline

(d) Failure to obey instructions of authorized personnel: (names of persons in authority will be posted)

1st offence - reprimand

2nd offence - one day off

3rd offence - three days off

4th offence - subject to discipline

(e) Deliberate disobedience of order of authorized personnel:

1st offence - subject to discipline

(f) An employee will not be discharged due to loss of his driver's licence. The Union and the Employer will meet to discuss movement to alternate work where such work is available but no other employee will be laid off due to such a move and the employee moving shall be placed at the bottom of the classification seniority list for work preference and layoff. When the employee regains his licence, he will revert to his former position.

C.10 Reports:

Deliberate falsification of time cards or trip report:

1st offence - subject to discipline

C.11 Driving Behaviour:

Driving at speeds in excess of Government posted speed limits:

1st offence - reprimand

2nd offence - one day off

3rd offence - three days off

4th offence - subject to discipline

C.12 Attendance:

- (a) Failure to notify the Employer as soon as reasonable but not less than one (1) hour before regular starting time when unable to report for duty with a reasonable explanation:

1st offence - reprimand
2nd offence - reprimand
3rd offence - subject to discipline

- (b) Reporting late for work without a reasonable explanation:

1st offence - reprimand
2nd offence - one day off
3rd offence - three days off
4th offence - subject to discipline

- C.13** The Employer may request the employee to sign a statement attesting to receipt of a disciplinary statement or other documentation. Such signature does not constitute acceptance of the disciplinary measure, but only receipt of written notice.

APPENDIX D

It is agreed that Airport Gateways that are planned to work four (4) hours or more of continuous work and where the equipment is UPS owned will be operated by UPS employees.

The Company will maintain the right to sub-contract to meet operational needs.

This clause will not have any effect at any existing location where there is less than four (4) hours of continuous work and the Company is performing the operation.

LETTER OF UNDERSTANDING NO. 1

It is agreed that the specific penalties listed under Appendix C, Section C.7 Section C.8, Section C.10 and Section C.11 shall not apply to the following Locals:

- I.B.T. Local 31 - British Columbia
- I.B.T. Local 213 - British Columbia
- I.B.T. Local 362 - Alberta
- I.B.T. Local 979 - Manitoba

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

FOR THE COMPANY

FOR THE UNION

Dina Macera

Brian MacDonald

VP Labour Relations

National Representative, Director

UPS Corporation

Teamsters Canada

LETTER OF UNDERSTANDING NO. 2

Packages originating in Canada destined for points in the United States shall be consolidated and delivered to the most convenient location by a U.P.S. Canada employee.

Packages originating in the United States destined for Canada shall be consolidated at the most convenient locations and picked up by a U.P.S. Canada employee.

It is understood that U.P.S. Canada feeder drivers will not perform any local pickup and delivery work in the United States while transporting international packages between Canadian - United States operating locations.

IN WITNESS WHEREOF the parties signed on **September 19, 2025.**

FOR THE COMPANY

FOR THE UNION

Dina Macera

Brian MacDonald

VP Labour Relations

National Representative, Director

UPS Corporation

Teamsters Canada

LETTER OF UNDERSTANDING NO. 3

Section 8.8 (d) shall not apply to all feeder drivers who were on the payroll as of the 14th of May 1982. These drivers shall have the opportunity to displace the least senior package driver as provided in Section 8.8 (c).

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

FOR THE COMPANY

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LETTER OF UNDERSTANDING NO. 4

The Employer agrees to provide electrical outlets for engine block heaters where it occupies, owns or rents buildings in the area generally described as those centres North, East and West of Sudbury and North Bay and including those centres.

The Employer will make every effort to work out suitable arrangements with gas station operators in the same areas.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 5

Appendix B - Section B.8 of the Agreement to the contrary notwithstanding, the Employer agrees to continue the practice of allowing mechanics to take a lunch period of one-half (1/2) hour and one (1) ten (10) minute paid coffee break.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 6

The Company and the Union hereby agree to amend the current United Parcel Service Canada Ltd. Pension Plan as follows:

1. The parties agree to establish a Trust Agreement to provide for the creation of a joint Board of Trustees to administer the Pension Plan. The joint Board of Trustees shall be comprised of three (3) Employer Trustees and three (3) Union Trustees.
2. The newly established joint Board of Trustees will have authority regarding any and all duties and responsibilities as required in accordance with all applicable Federal and Provincial legislation. The joint Board of Trustees will also have authority to make decisions respecting the engagement of any third party professionals necessary to carry out the day-to-day operation of the Pension Plan.
3. The United Parcel Service Canada Ltd. Pension Plan will be deemed to be a continuing plan, except for the establishment of the joint Board of Trustees outlined above.
4. The Pension Plan will continue to be funded by the Company to provide all accrued and future negotiated pension benefits. Expenses incurred during the transition and implementation of the joint Board of Trustees, as well as ongoing expenses incurred to operate the Pension Plan will be paid from the assets of the Pension Plan.
5. The parties agree that the negotiated pension benefits for the current Collective Agreement, subject to the terms and conditions, Rules and Regulations of the Pension Plan will be as follows:
 - (a) As of February 2007, the monthly pension benefit will be fifty-six dollars and fifty cents (\$56.50) per month for all years of accumulated Service Credit.
 - (b) As of January 2011, the monthly pension benefit will be seventy-eight (\$78.00) dollars per month for each year of credited service for future service only for all eligible employees.
 - (c) As of January 1, 2016, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be eighty-six (\$86.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
 - (d) As of January 1, 2021, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be eighty-eight (\$88.00) dollars per month for each year of credited service for future service only for

all eligible full-time & part-time employees.

- (e) As of January 1, 2023, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety (\$90.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
 - (f) As of January 1, 2026, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety-five (\$95.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
 - (g) As of January 1, 2028, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be ninety-eight (\$98.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
 - (h) As of January 1, 2030, the monthly pension benefit for full-time and for part-time employees hired prior to January 1, 2016 will be one hundred (\$100.00) dollars per month for each year of credited service for future service only for all eligible full-time & part-time employees.
 - (i) As of January 1, 2016, the monthly pension benefit for all newly hired part-time employees will be fifty percent (50%) of the applicable full-time accrual rate in any given year.
6. The eligibility requirements for unreduced retirement benefits are age sixty (60). For all Employees hired after July 31, 2015 the unreduced retirement benefits are age sixty (60) and thirty (30) years of service. Employees will receive the full monthly benefit pay out based on their years of service.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

FOR THE COMPANY

FOR THE UNION

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National Representative, Director

UPS Corporation

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LETTER OF UNDERSTANDING NO. 7

This will confirm the Company's intention to provide an Employee Assistance Program for the employees of United Parcel Service Canada Ltd.

The Union and the Company agree on the following points:

1. That any and all participation in the Employee Assistance Program be on a strictly voluntary basis unless mandated by Federal legislation.
2. That all employee information associated with the Employee Assistance Program remain strictly confidential and shall only be released upon written consent of the employee.
3. That all information associated with the Employee Assistance Program obtained voluntarily or otherwise shall not be used for any disciplinary action.
4. That all costs associated with the Employee Assistance Program shall be and will continue to be the sole responsibility of the Company.
5. An employee shall be permitted to take a leave of absence for the purpose of undergoing treatment in an approved program for alcoholism or drug abuse. The leave of absence must be requested prior to the commission of any act subject to disciplinary action. Such leave of absence shall be granted on a one-time basis as required for the employees' health with the understanding that any leaves beyond sixty (60) days will require the employee to substantiate their ongoing participation in a treatment program.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

FOR THE COMPANY

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Teamsters Canada

LETTER OF UNDERSTANDING NO. 8

IT IS HEREBY AGREED THAT:

1. The employer does hereby recognize the Canada Council of Teamsters as the sole and exclusive bargaining agent for clerical employees in centres where certificates have been issued by the Canada Industrial Relations Board according to the following bargaining unit description:

“All operations employees of United Parcel Service Canada Ltd. employed as clerical employees, including, but not limited to, data entry clerks, document auditors, excluding operations management specialists, supervisors and those above the rank of supervisor”;
2. The parties agree that in the event any new centres are certified the bargaining unit description in paragraph 1 will apply.
3. In future, if any of the Employer’s operations centres including International, across Canada, seek certification for a bargaining unit as described in paragraph 1 for the entire location the certification process set out in the Canada Labour Code will apply. Once a certificate is issued the Employer will not contest that the Canada Council of Teamsters shall become the bargaining agent for that operations centre.
4. It is also agreed that the clerical employees covered by the bargaining unit as well as any future operations clerical employees as described in paragraph 1 who seek and obtain certification, shall be governed by the collective agreement entered into between the Employer and the Canada Council of Teamsters from August 1, 2025 until July 31, 2030 as amended by Appendix “A”.
5. Operations clerical employees that were hired prior to August 1, 2015 who were part of a centre that certified between August 1, 2015 and July 31, 2020, will go to the top rate as per Section 28.9 in effect on the date of the 2020 ratification.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 9

The Employer and the Union agree to participate in a joint educational seminar for shop stewards. One (1) regular, full-time, and one (1) regular part-time shop steward per centre/shift, will be invited to attend a seminar and receive one (1) days pay, eight (8) hours, paid by the Employer, for their attendance.

The Employer may be present and take part in the aforementioned presentation.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 10

In Union Locals 931 and 1999, the Employer will communicate in one of the two official languages of Canada as requested by the employee.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 11

Air recovery employees whose primary responsibilities are to load, unload, sort or move packages from the air recovery area to another work area will be bargaining unit employees.

Where a dispute exists over whether or not these employees should be bargaining unit members, the Employer and the Union will meet to resolve the dispute.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 12

Notwithstanding Article 2.4 (a) and 2.4 (b) of the Collective Agreement, the Employer agrees, for Local Unions 931, 1999 and any other Local to deduct the Union dues on a weekly basis and to remit monthly such monies to the Local Union not later than the tenth (10th) day of the following month. The amount to be deducted weekly will be provided by the local union.

The arrears deductions shall not exceed the employee's normal weekly dues payment.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 13

The Employer shall make contributions at the rate of five cents (\$0.05) per hour for all hours for which wages are payable for each employee, (to a maximum of forty (40) hours per week for full-time and twenty-five (25) hours per week for part-time employees), coming under the jurisdiction of the following Teamster Locals: 31; 91; 213; 362; 395; 855; 879; 927; 931; 979; 1999 covered by this Collective Agreement. Such monies are payable to the respective Local Unions for placement in their Industry Advancement Fund by the 15th day of the month following that to which they refer.

The above contributions shall commence on the day of ratification.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 14

Within all Hub locations, each inside operation by shift will maintain appropriate list(s), by seniority of those employees requesting extra work when the Employer determines the need. It will be the employee's responsibility to sign up on the appropriate list. The Company shall post such list(s) and employees interested in adding their names to the list shall do so during the first week of January each year. Employees wishing to add their names after the first week of January can have their names added by submitting a written request to the Employer. Employees who are unavailable to work on three (3) separate occasions within a calendar month will have their names removed from the list for the following 60 days. The Company will use the appropriate list to fill the required positions and such employees will work as assigned, provided they are qualified for the work. This applies to Hub employees only.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 15

The Cost of Living Allowance as described in Section 27.8 shall be payable only if the total allowance is equal or greater than eight cents (\$0.08) in that year.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 16

The purpose of Trade Direct is to improve the service capacity and capabilities of U.P.S. Canada Ltd. and to protect the number of bargaining unit jobs and to preserve work and job opportunities for the employees covered by this collective agreement.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 17

Whereas the Company proposed the implementation and use of Personal Vehicle Drivers (PVD's) during peak periods or to reduce the paid day of the existing workforce as an alternative delivery model.

And, the Parties recognize a PVD driver is required to use his personal vehicle for deliveries which differentiates him from a regular part-time employee.

The Parties agree as follows:

1. PVD drivers may only be implemented by mutual agreement between UPS, The Canada Council of Teamsters and a Local Union during the life of this agreement;
2. UPS shall contact The Canada Council of Teamsters and the Local Union a minimum of thirty (30) days prior to express their desire to discuss the implementation of PVD's;
3. PVD's if implemented, may only preform work in the geographical boundaries of a Local Union should a mutual agreement be reached;
4. In the event a mutual agreement is reached, it shall be reduced to writing and signed by the Parties;
5. The terms and conditions attached to a Local Union are without precedent and prejudice to any other Local Union.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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LETTER OF UNDERSTANDING NO. 18

During the life of the 2025 to 2030 Collective Agreement the Company has committed to add a minimum of twenty-five (25) Feeder drivers to their payroll.

IN WITNESS WHEREOF the parties signed on **September 19, 2025**.

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OPTIONAL HOLIDAY REQUEST

This request for an optional holiday must be submitted by the employee at least fourteen (14) days in advance. The employer will approve or disapprove the request within seven (7) days of the request being made.

I, _____, request an optional holiday on
_____.

I understand that the request must be made at least fourteen (14) days prior to the date of the requested optional holiday.

Employee Signature: _____ Date: _____

Approved: _____ Date: _____

Disapproval: _____ Date: _____

Reason for Disapproval: _____

Centre Manger: _____ Date _____